IES Appointments: Overview

Purpose

The purpose of this Document is to provide an overview of IES Appointment Books.

What are they?

Of course IES includes Diaries, for personal, workgroup and corporate use, but Diaries are not quite Appointment Books, which offer rather different functionality.

Appointment Books can be used for Doctors, Hospitals, Facilities (like Hospital Theatres, and others), for Service Workshops, for Lawyers and Auditors, etc.

An Appointment Book essentially provides the functions to take and manage appointments for some resource (or range of resources).

Introduction

In IES, you may use as many Appointment Books as you require, with the function of each Appointment Book being identified as to the resource(s) it is used for. Where applicable, Appointment Books are seamlessly integrated to Customer Relationship Management (CRM).

The Appointment Books and the functionality they offer (i.e. how to use them best) are described in a short series of User Manuals, each of which focus on a specific subject relating to Appointment Books.

Most of the User Manuals explain examples from a Medical Practice, e.g. Doctors, but the principles are the same throughout.

Have you used your IES today?