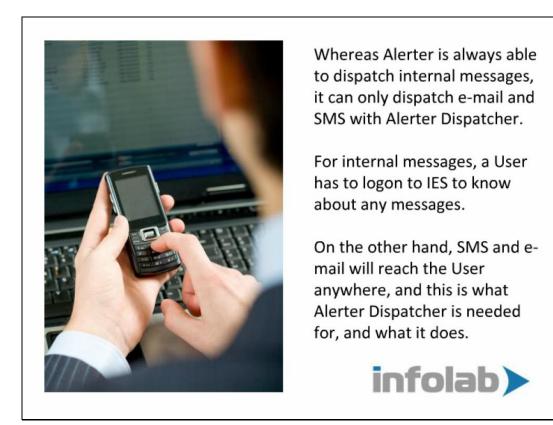Slide 1
Slide notes: What is Alerter Dispatcher? It is an optional component that we may use with Alerter.

Slide 2
Slide notes: Alerter sends it's messages in 3 ways: by internal message on the IES server, by e-mail and by SMS.

Whereas Alerter is always able to dispatch internal messages, it can only dispatch e-mail and SMS with Alerter Dispatcher.

For internal messages, a User has to logon to IES to know about any messages.

On the other hand, SMS and e-mail will reach the User anywhere, and this is what Alerter Dispatcher is needed for, and what it does.

infolab

Slide 3

Slide notes: Whereas Alerter is always able to dispatch internal messages, a User has to logon to IES to receive such a message. On the other hand, e-mail and SMS messages can reach a User anywhere, even when the User is not logged on to IES, and this is a very useful option. Alerter Dispatcher is able to dispatch the e-mail and SMS messages: that's what it is and that's what it does.