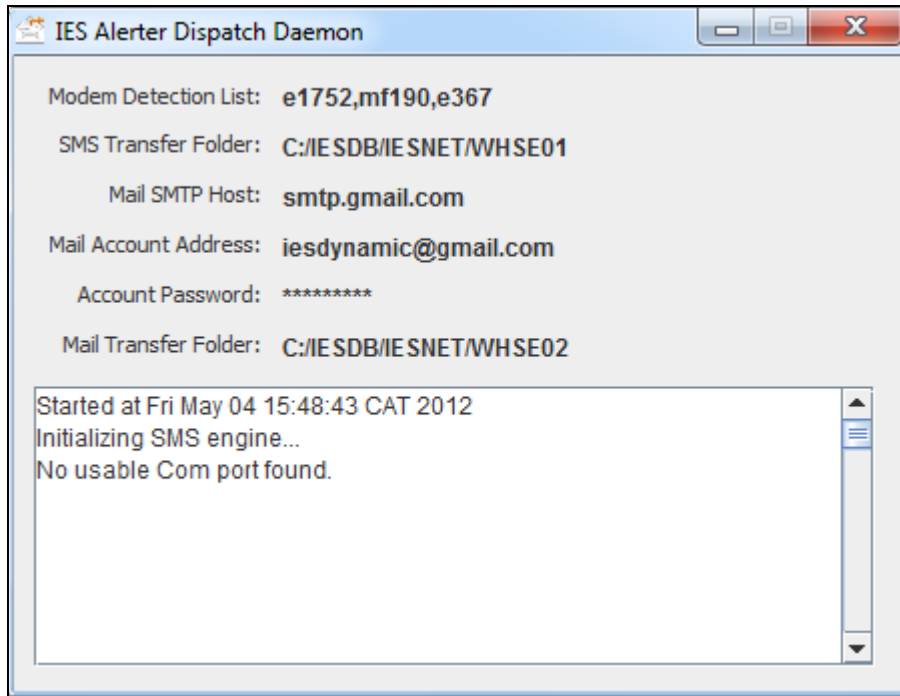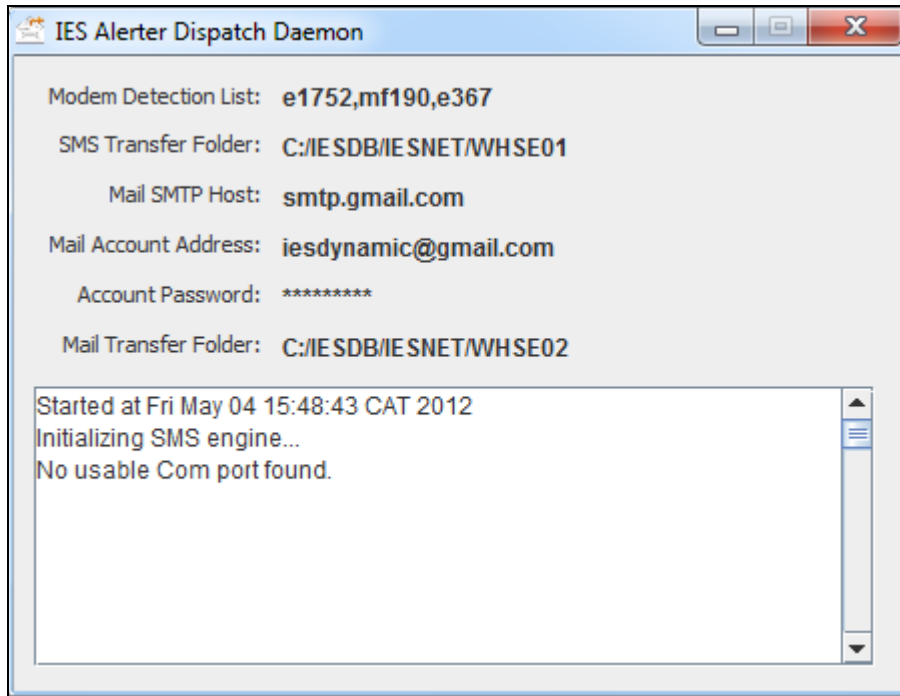Slide 1

Slide notes: When we start Alerter Dispatch and we observe a status of "No usable Com port found", then it means that Alerter Dispatch is unable to find, attach or access the SMS modem. If we are not using SMS, then that is fine, but if we are and the modem is already plugged in, then it may mean that the Mobile Provider software is still running and need to be closed. Therefore, we should close Alerter Dispatch, close the Mobile Provider software, and start Alerter Dispatch again.
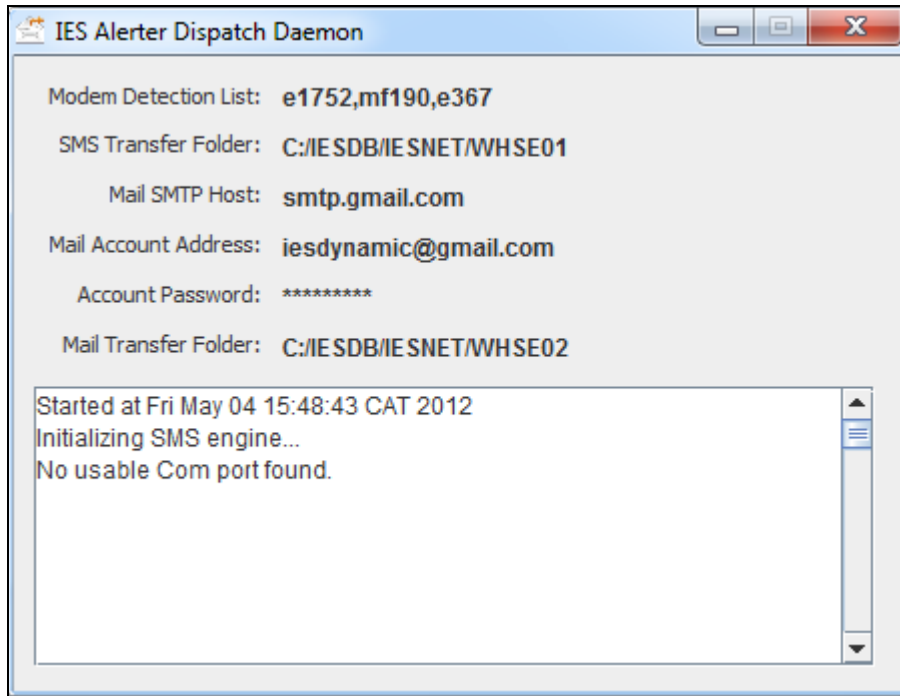
Slide 2
Slide notes:

Slide 3
Slide notes:

Slide 4
Slide notes: