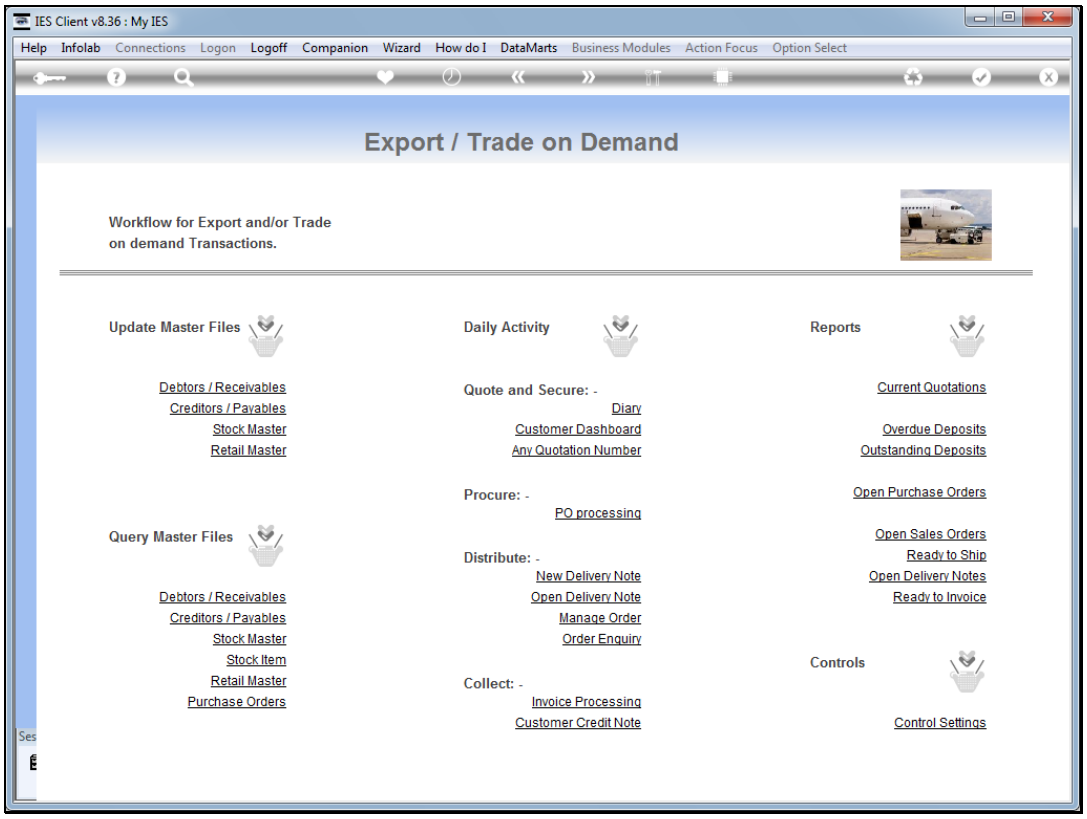
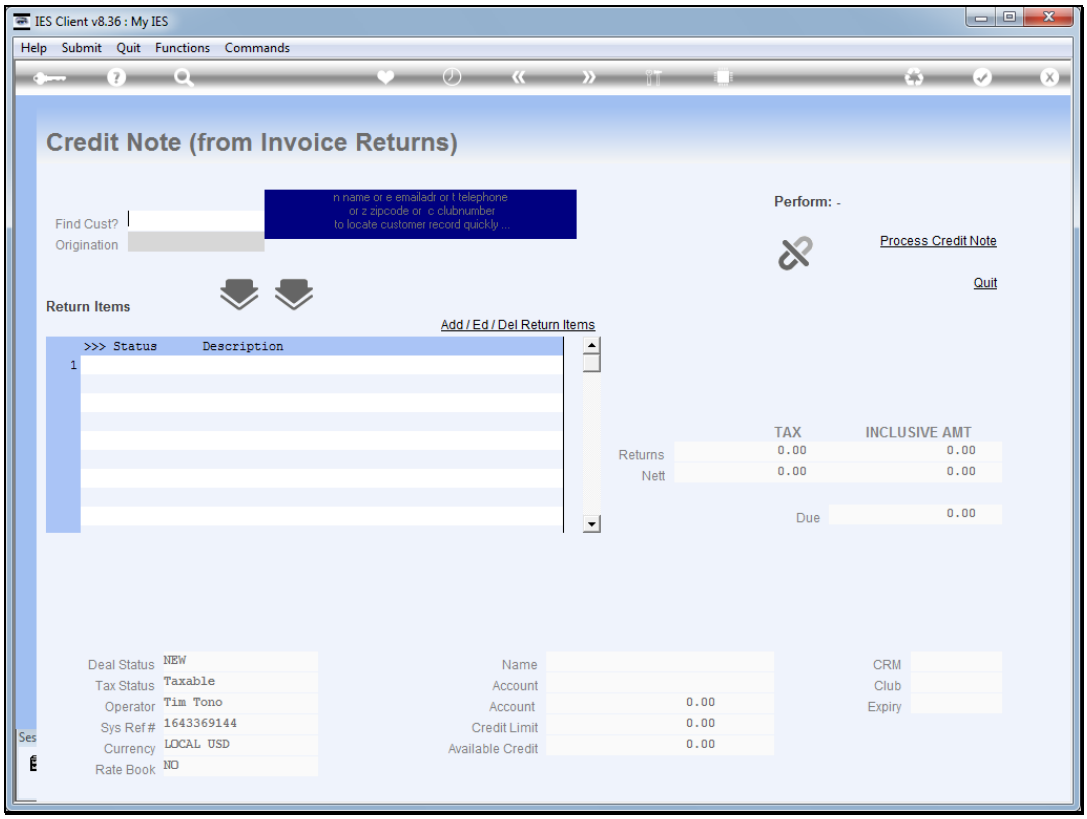
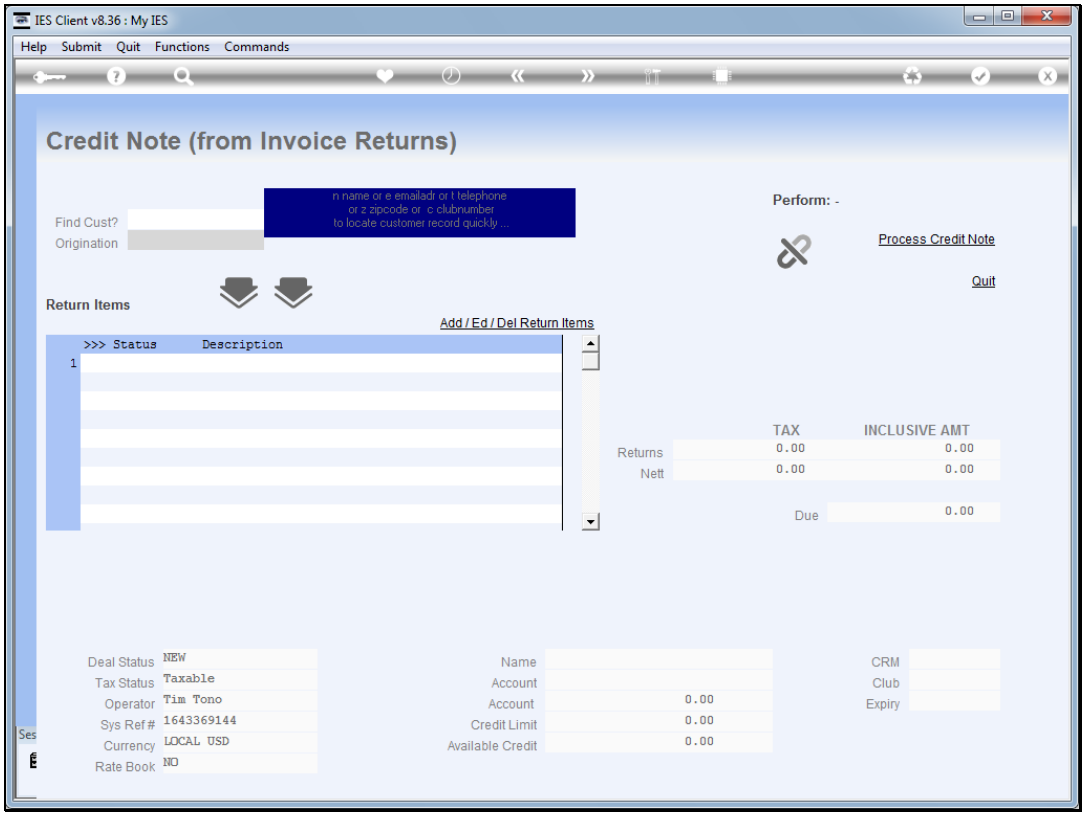


Slide 1

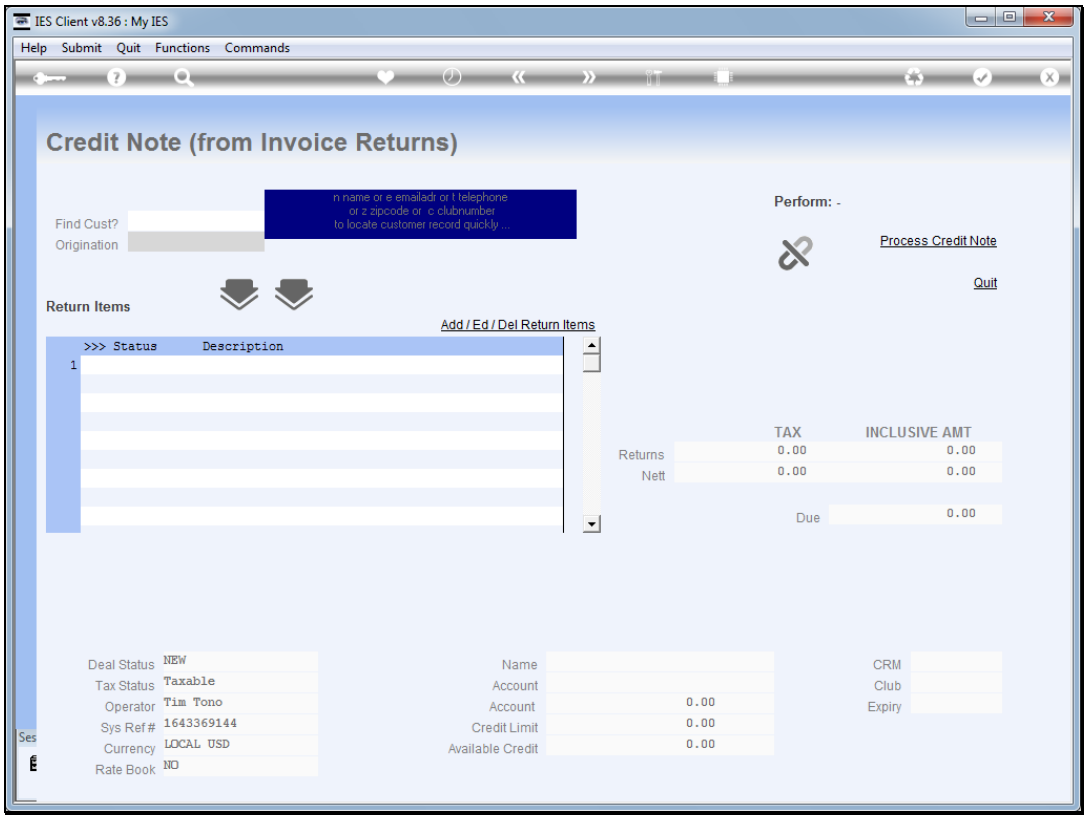
Slide notes: We can perform Credit Notes with the option provided as 'Customer Credit Note'.



Slide 2
Slide notes:

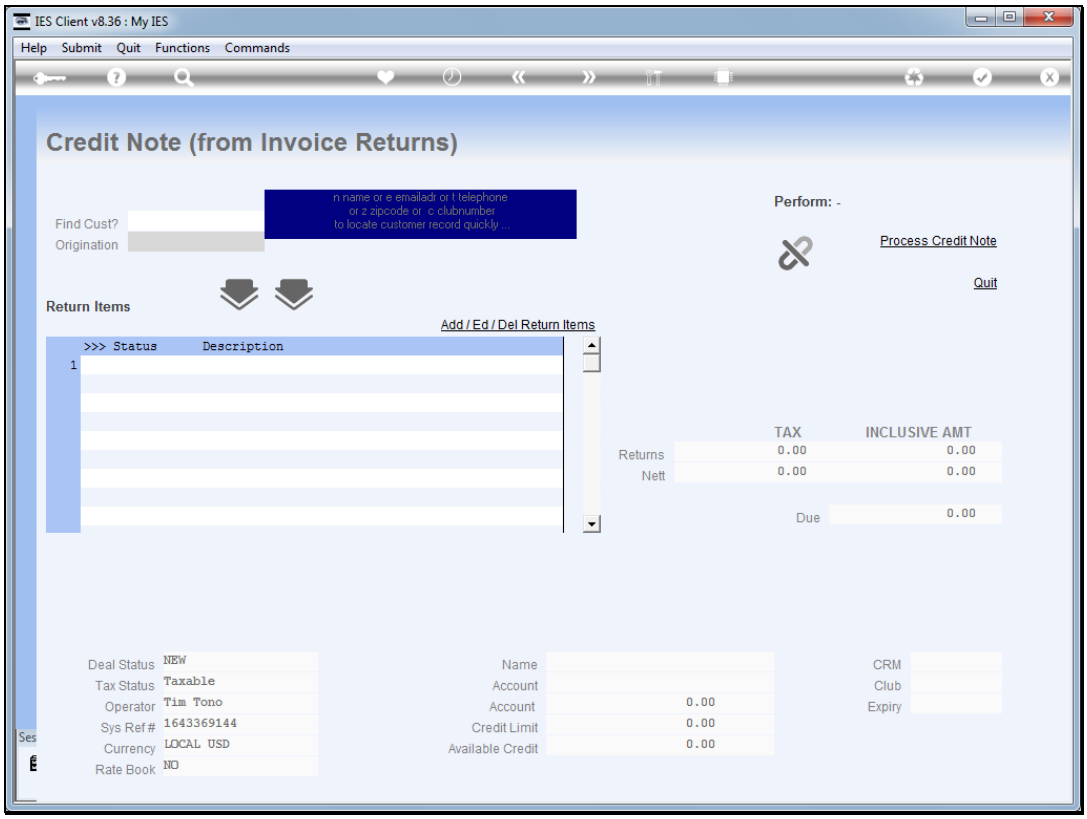


Slide 3
Slide notes:

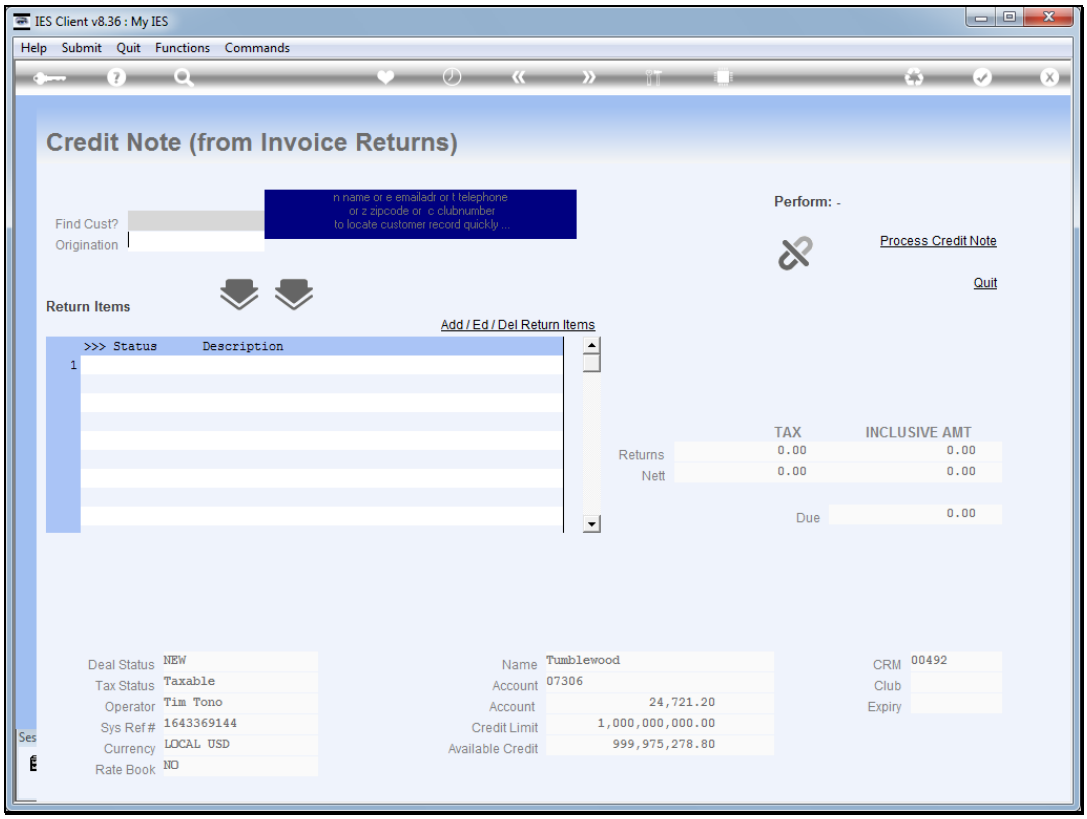


Slide 4

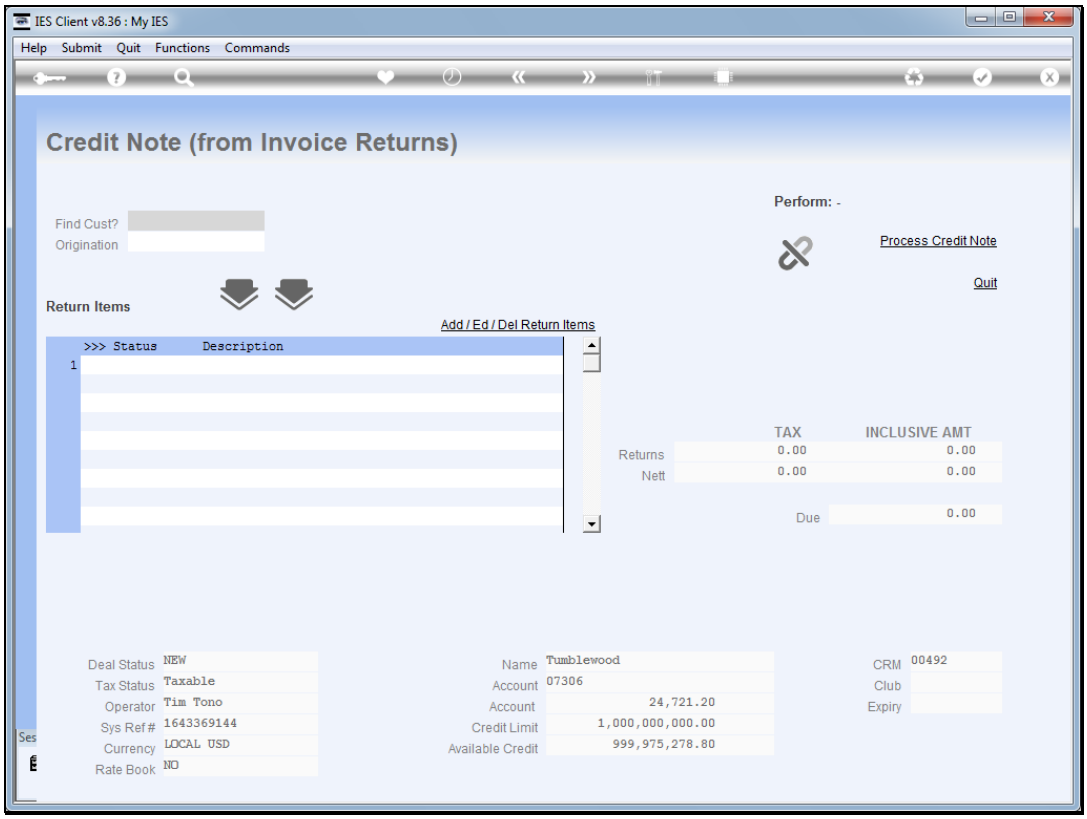
Slide notes: First we retrieve the Customer Account.



Slide 5
Slide notes:

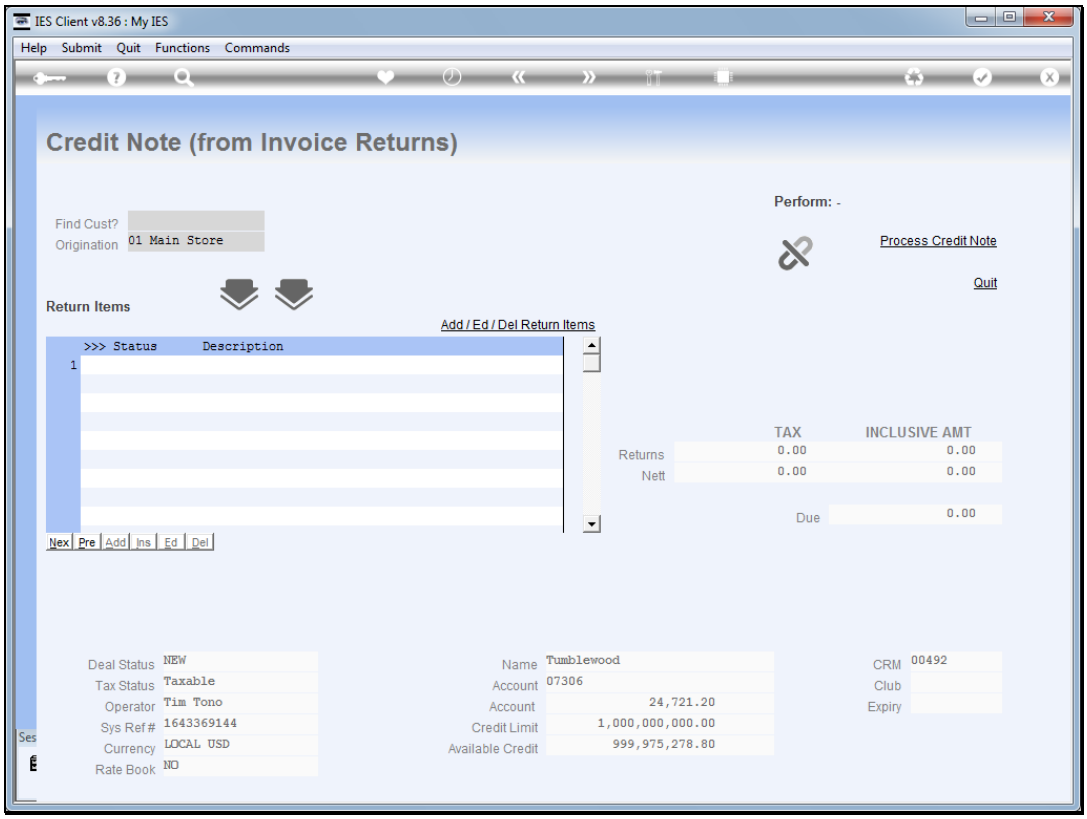


Slide 6
Slide notes:



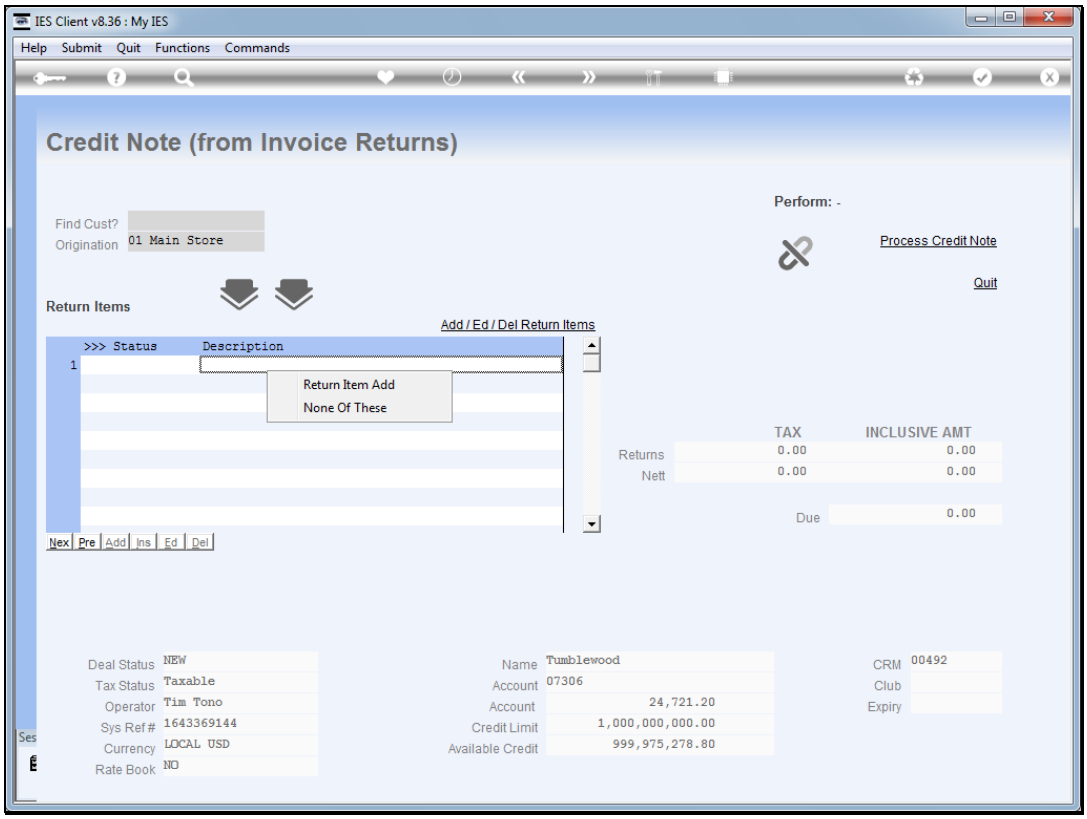
Slide 7

Slide notes: Then we select an Origination code.

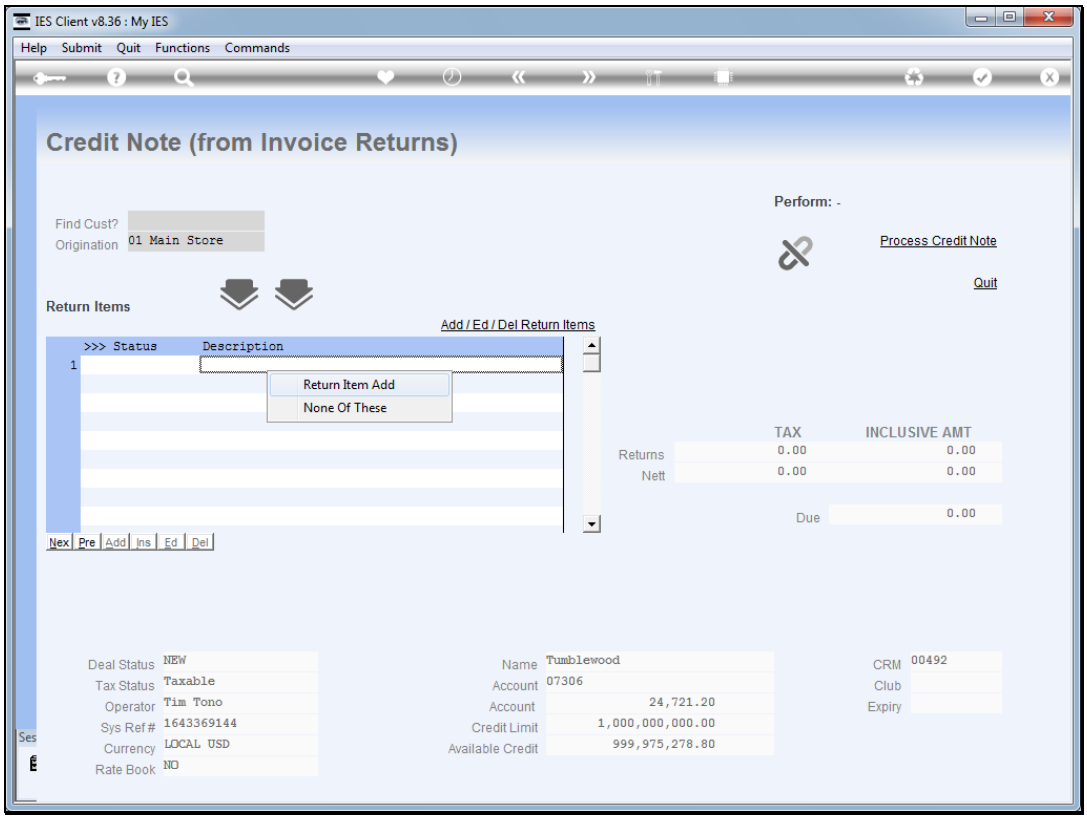


Slide 8

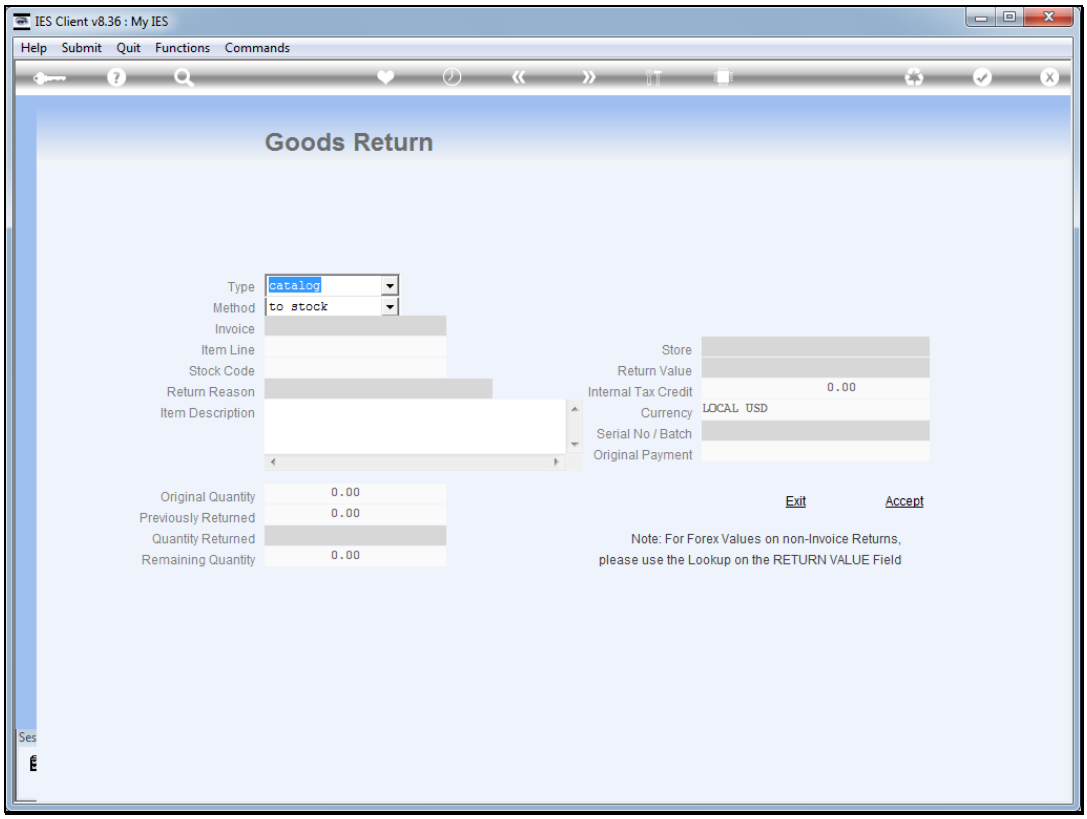
Slide notes: Dbl-click the return item grid.



Slide 9
Slide notes:

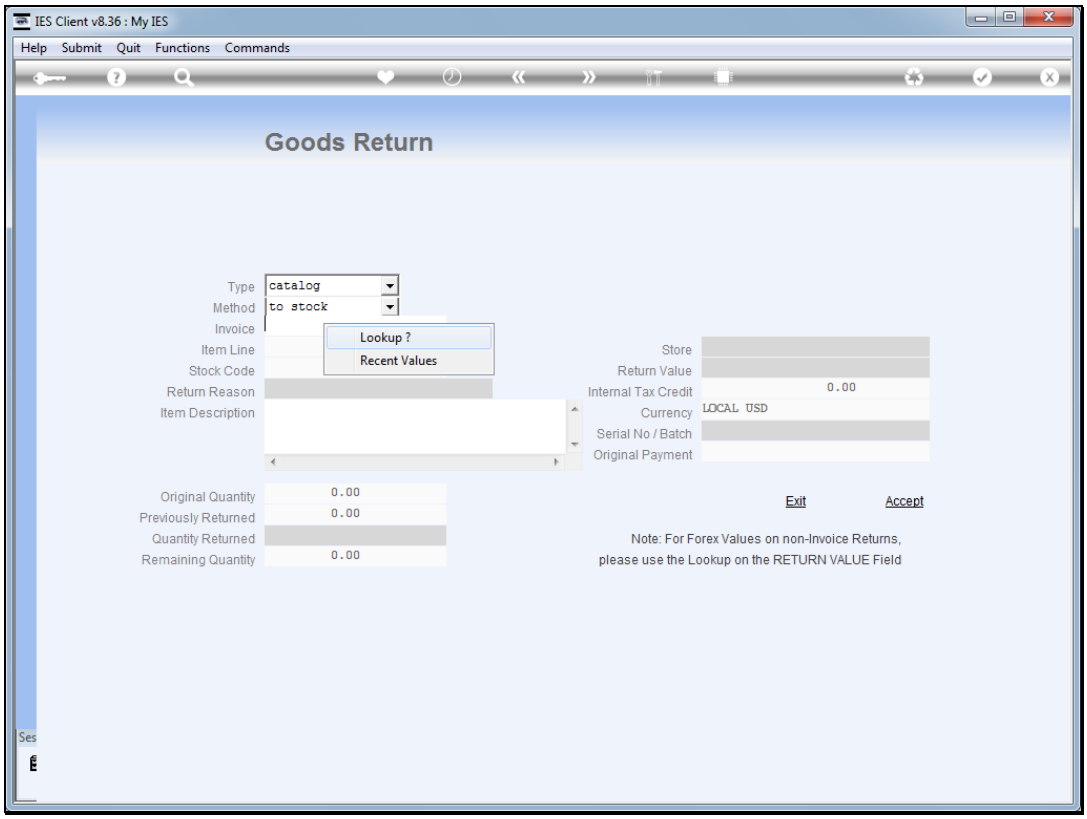


Slide 10
Slide notes:

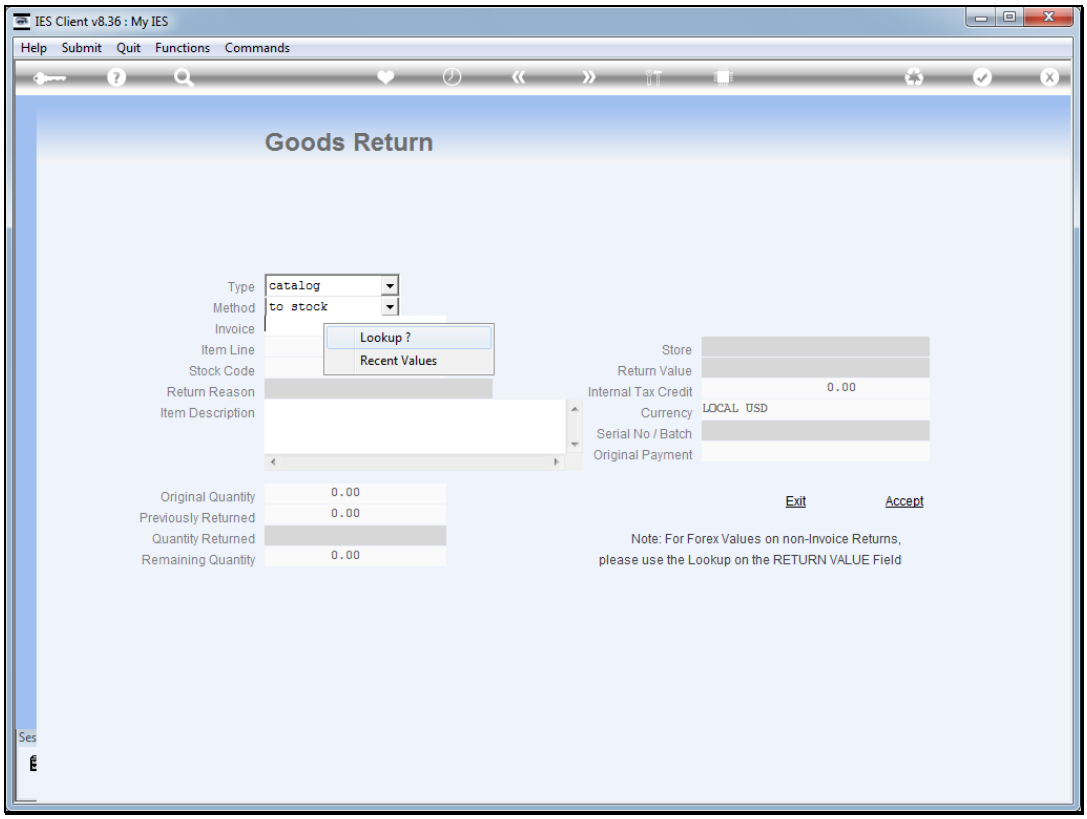


Slide 11

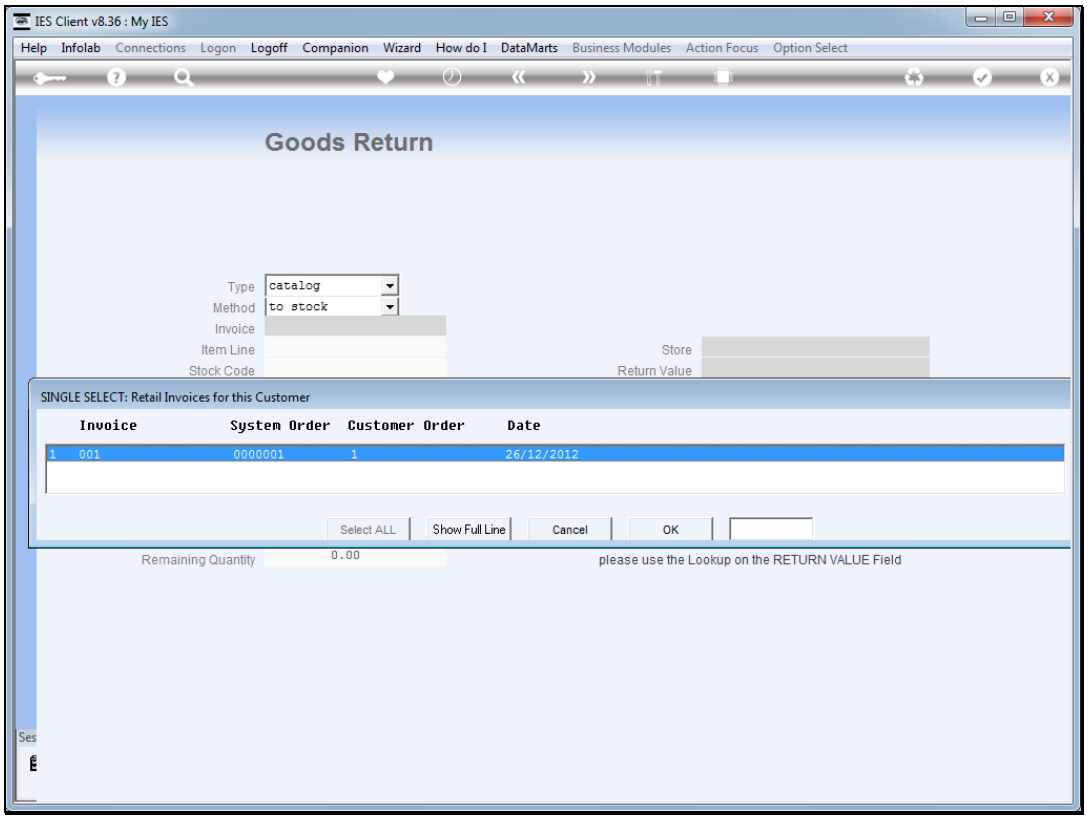
Slide notes: Since we have already identified the Customer, we can easily lookup the Invoice number from the list available for the Customer.



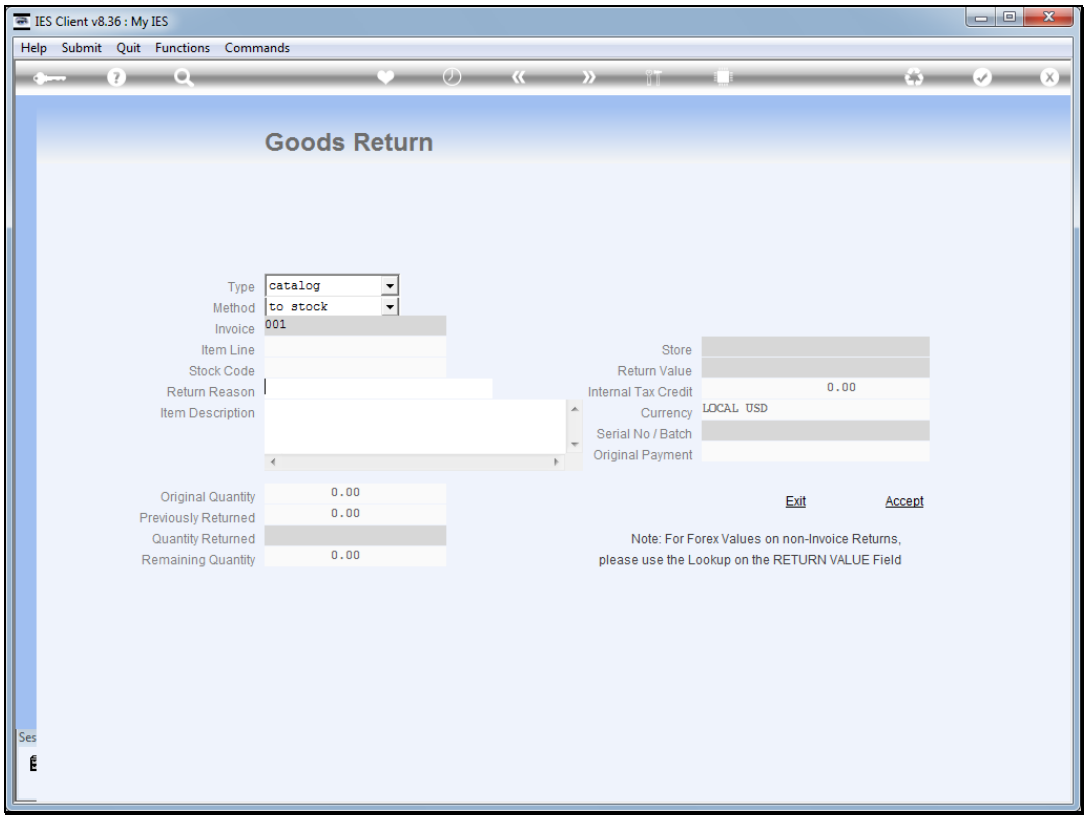
Slide 12
Slide notes:



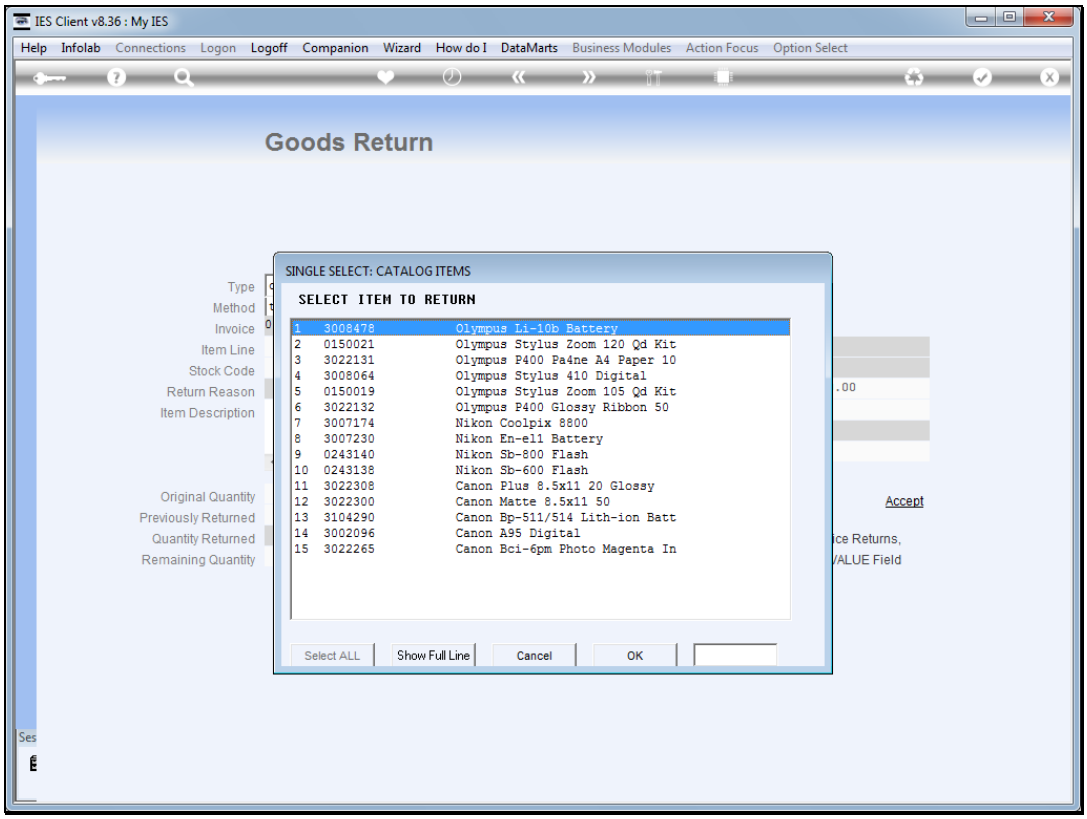
Slide 13
Slide notes:



Slide 14
Slide notes:

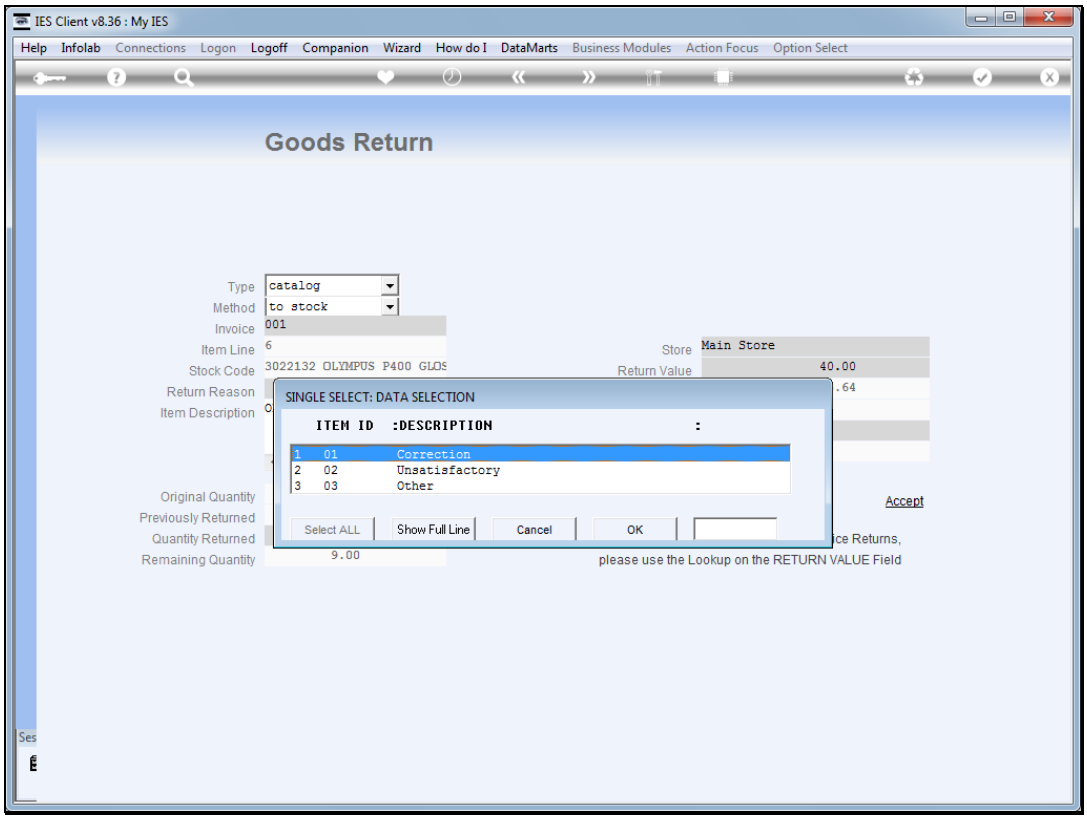


Slide 15
Slide notes:

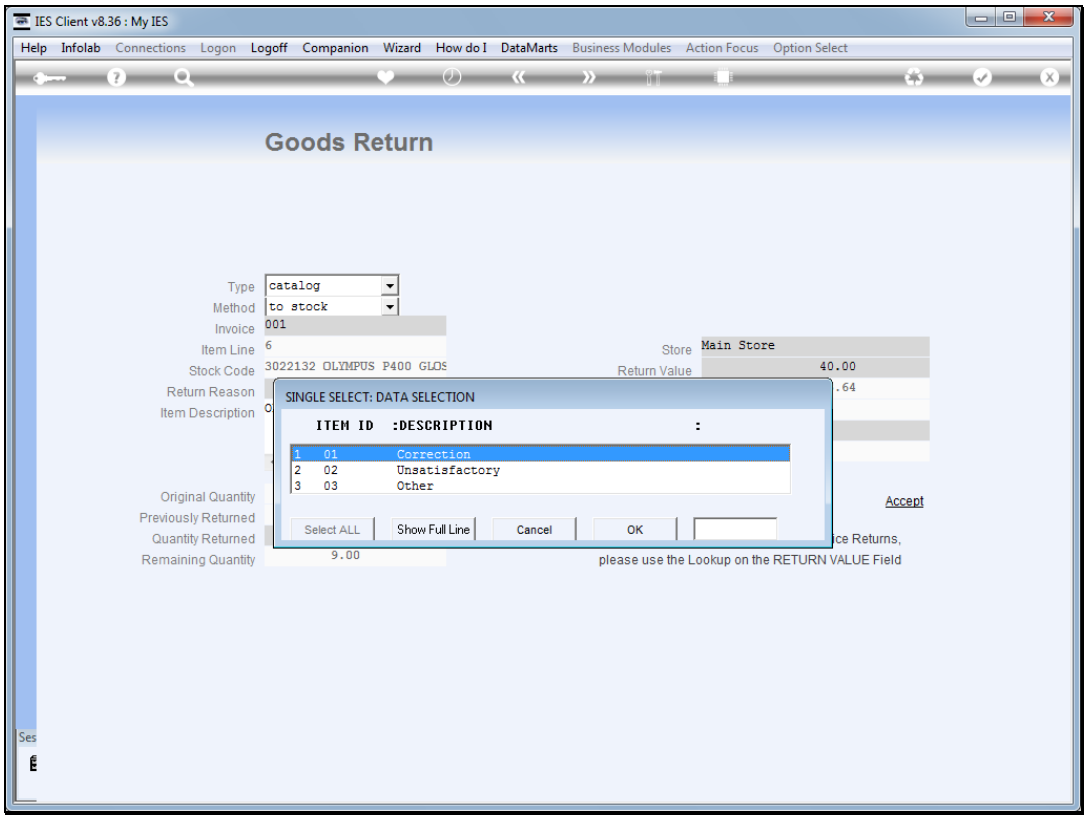


Slide 16

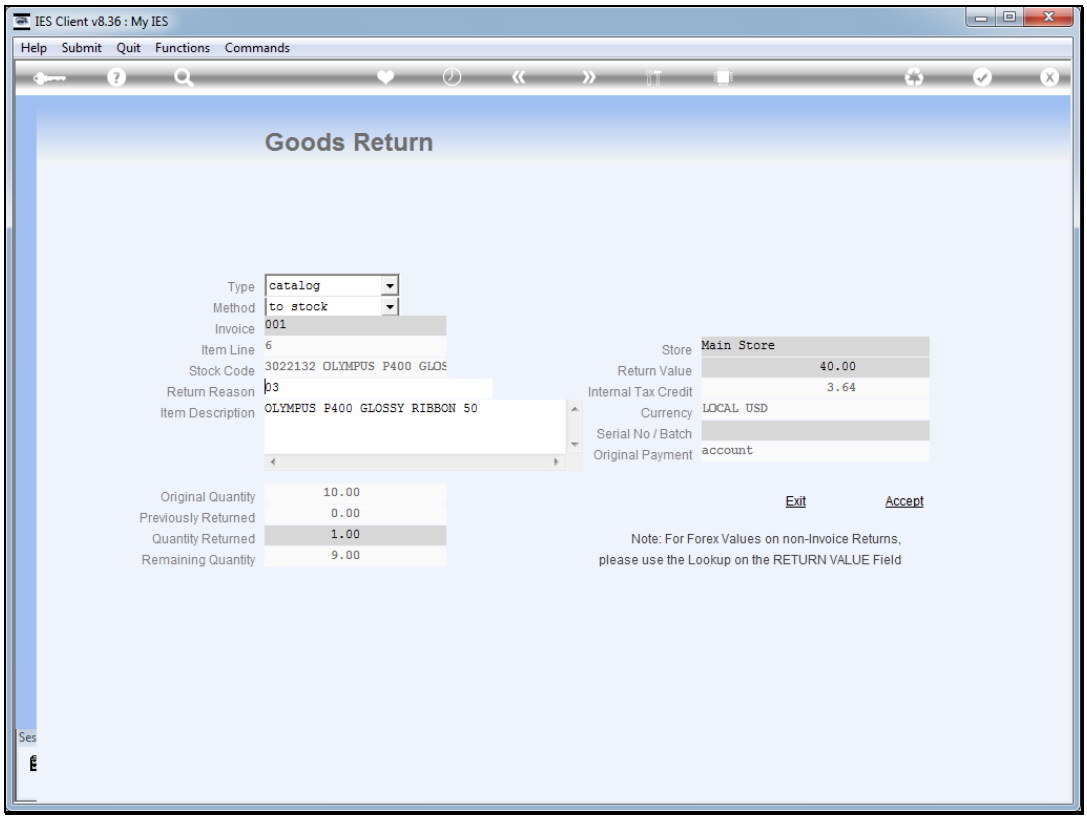
Slide notes: Then select the Item from this Invoice that has been returned.



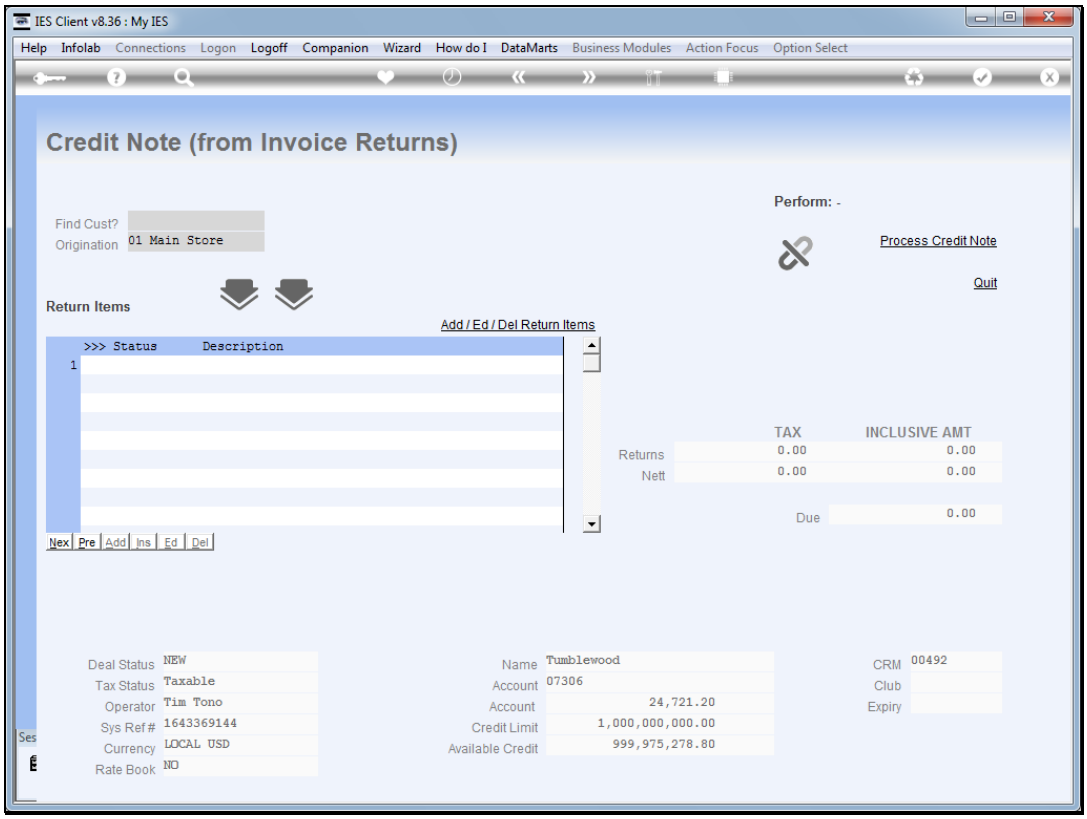
Slide 17
Slide notes:



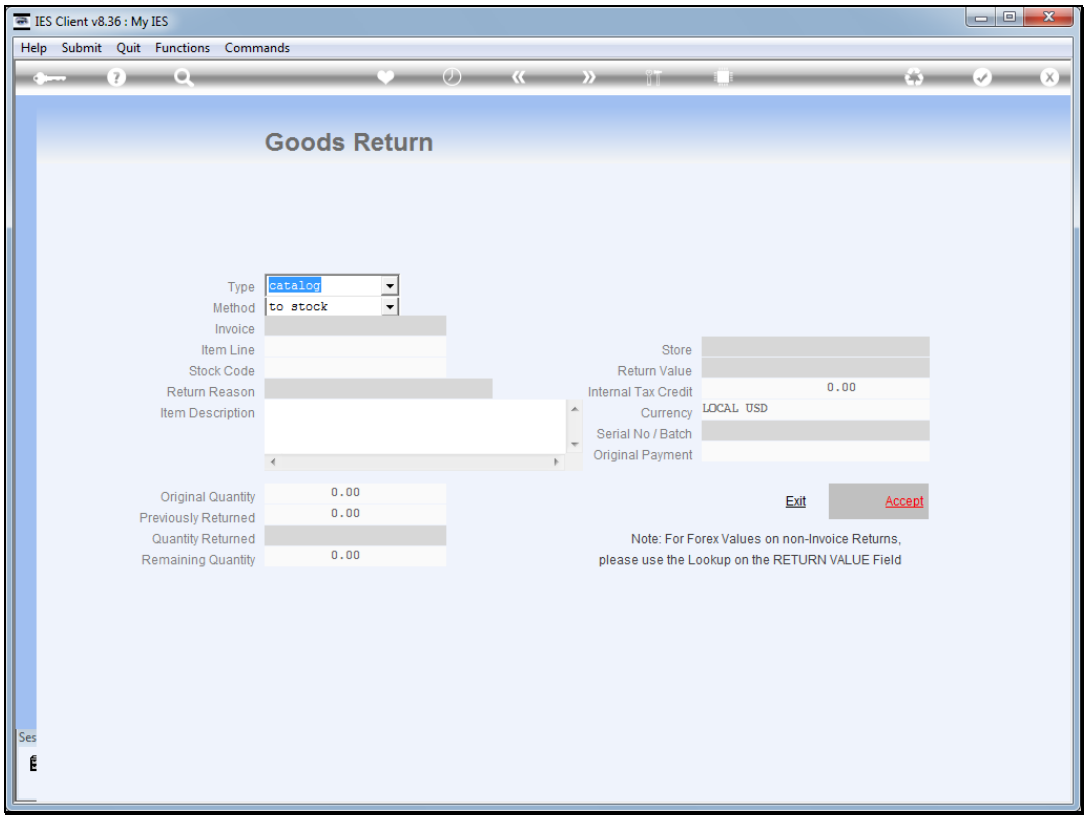
Slide 18
Slide notes:



Slide 19
Slide notes:

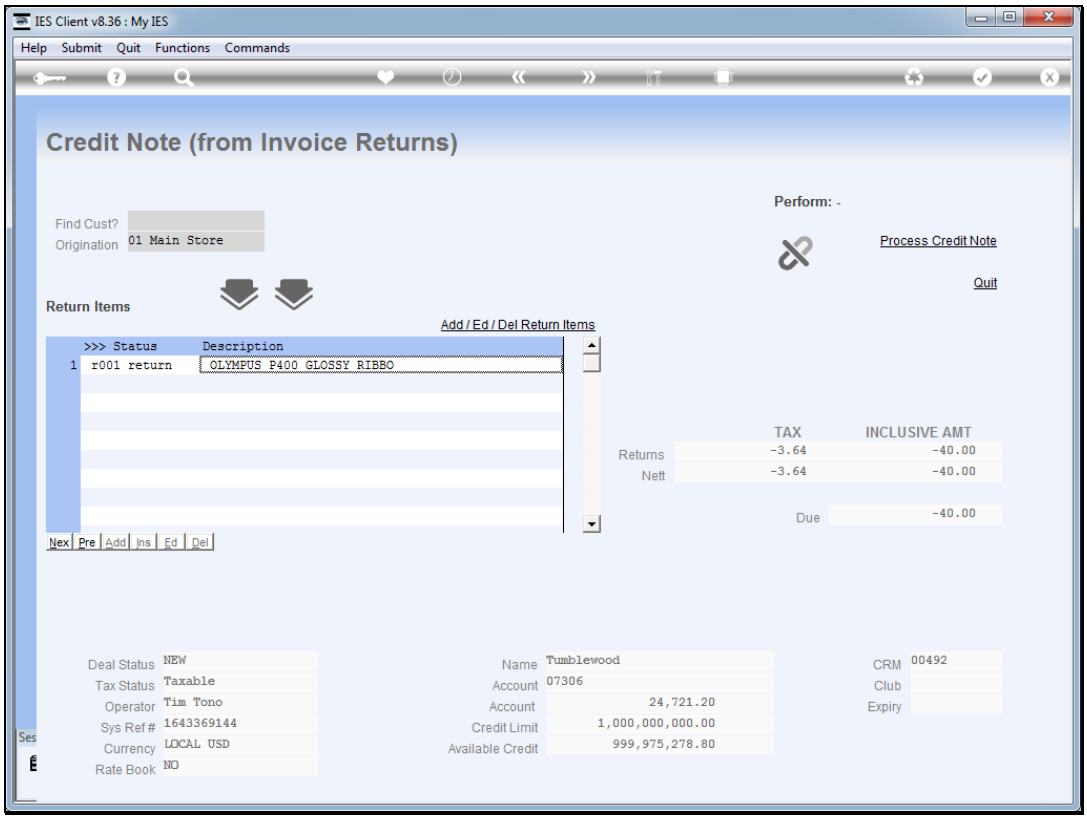


Slide 20
Slide notes:

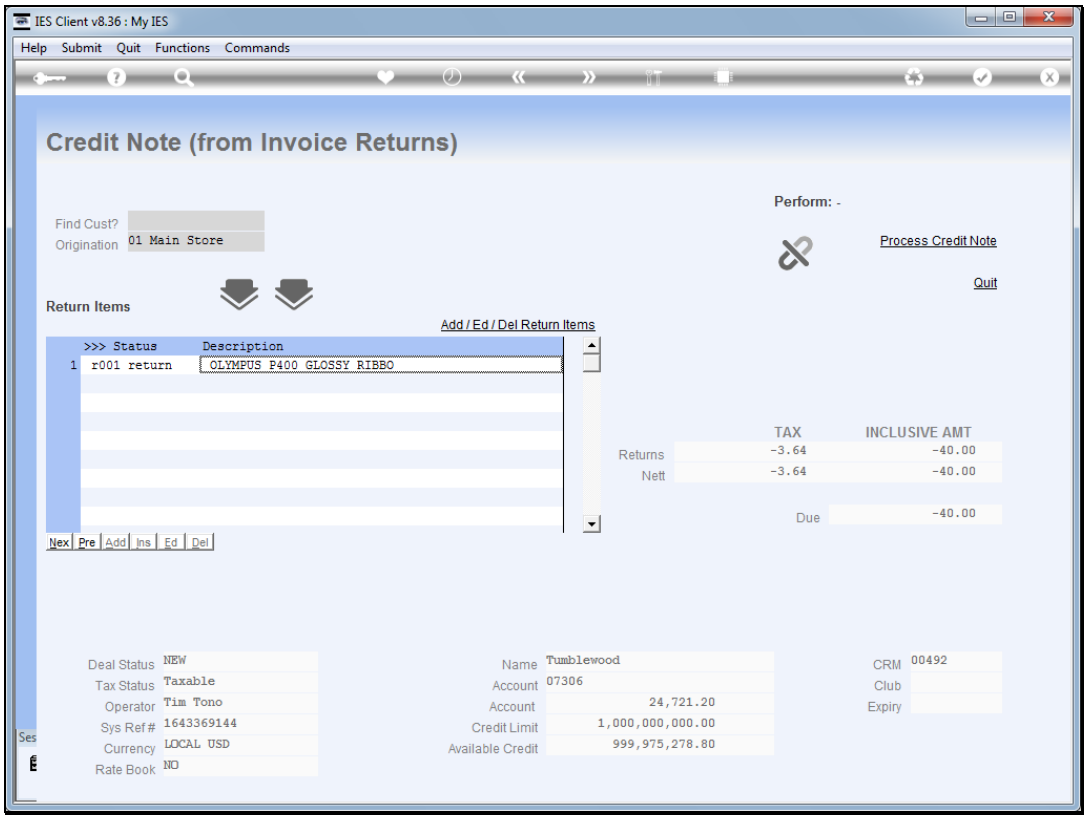


Slide 21

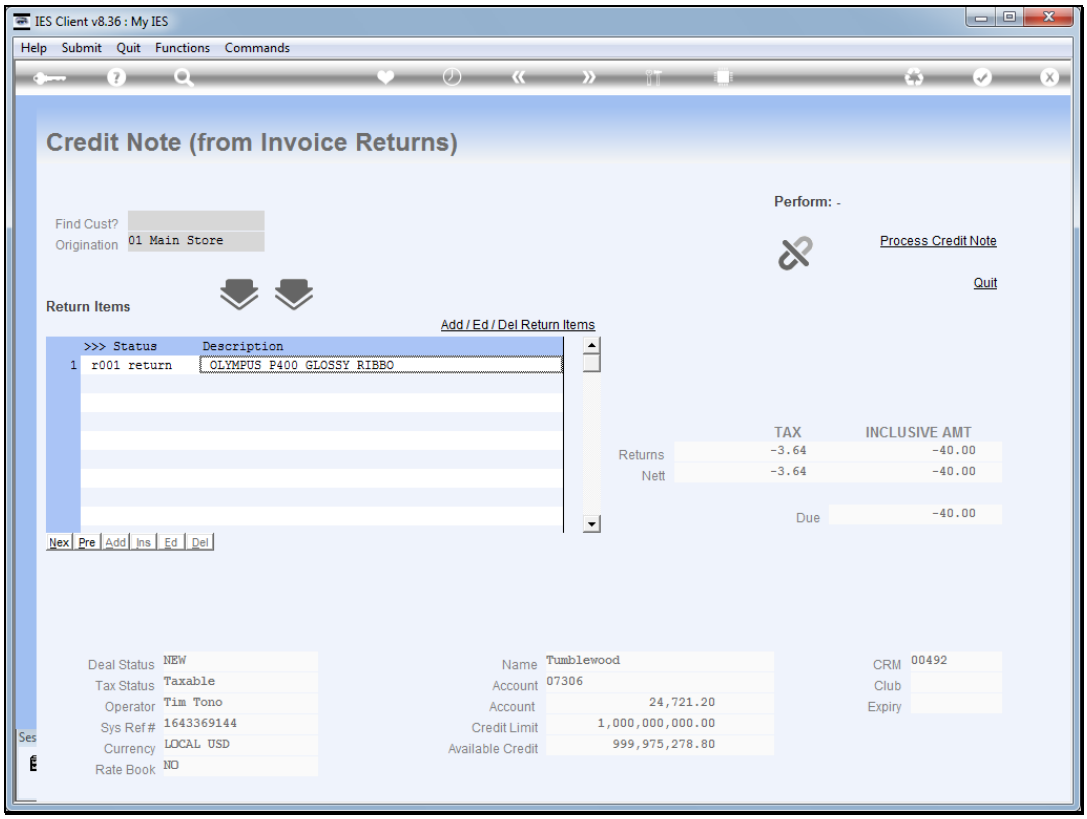
Slide notes: We can add as many return Items as necessary.



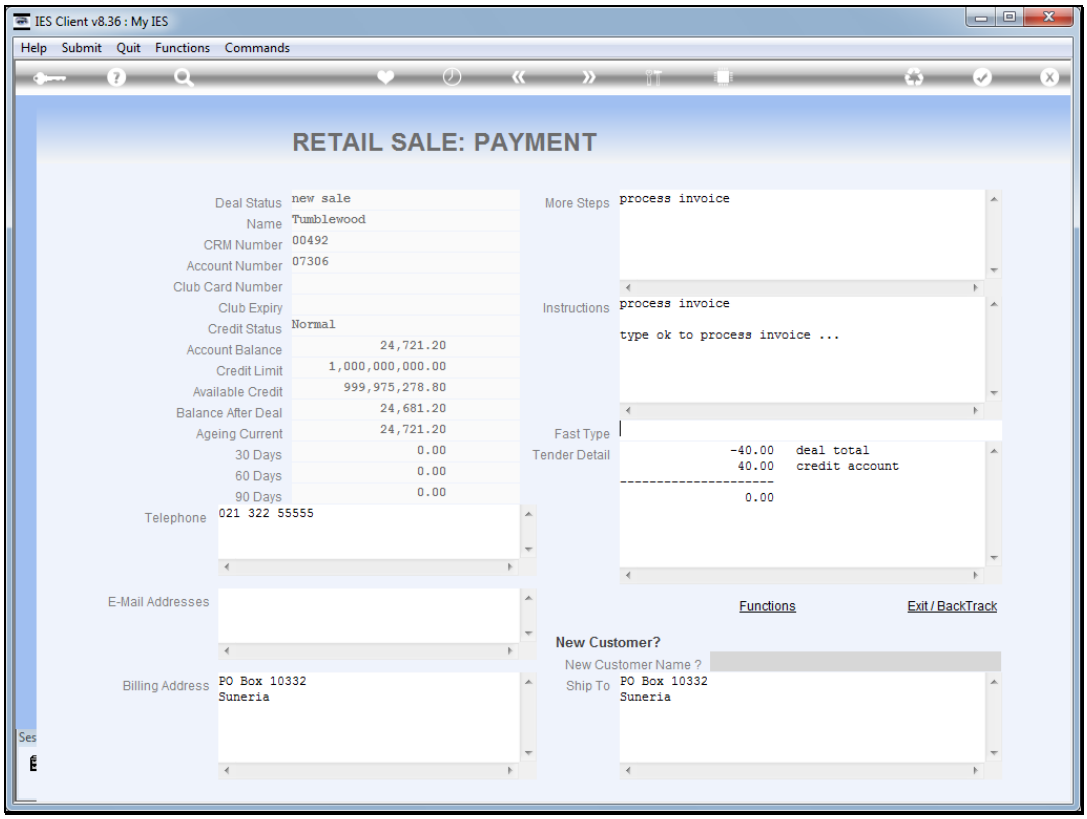
Slide 22
Slide notes:



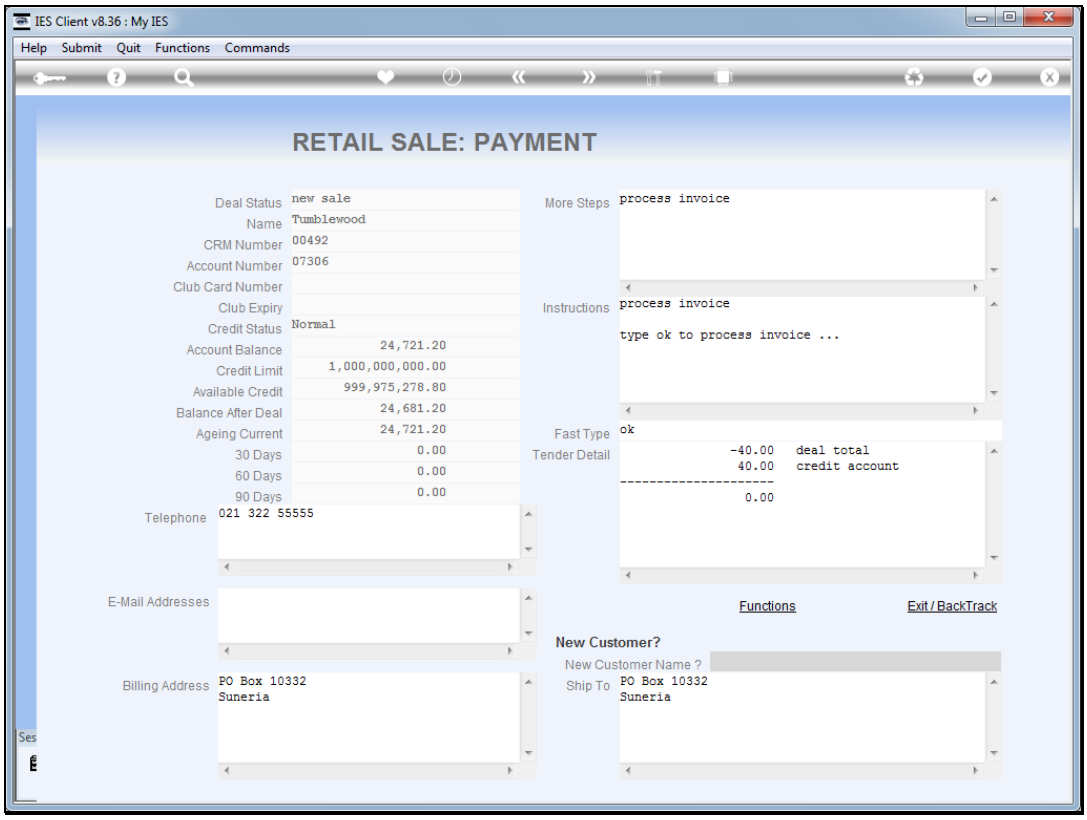
Slide 23
Slide notes:



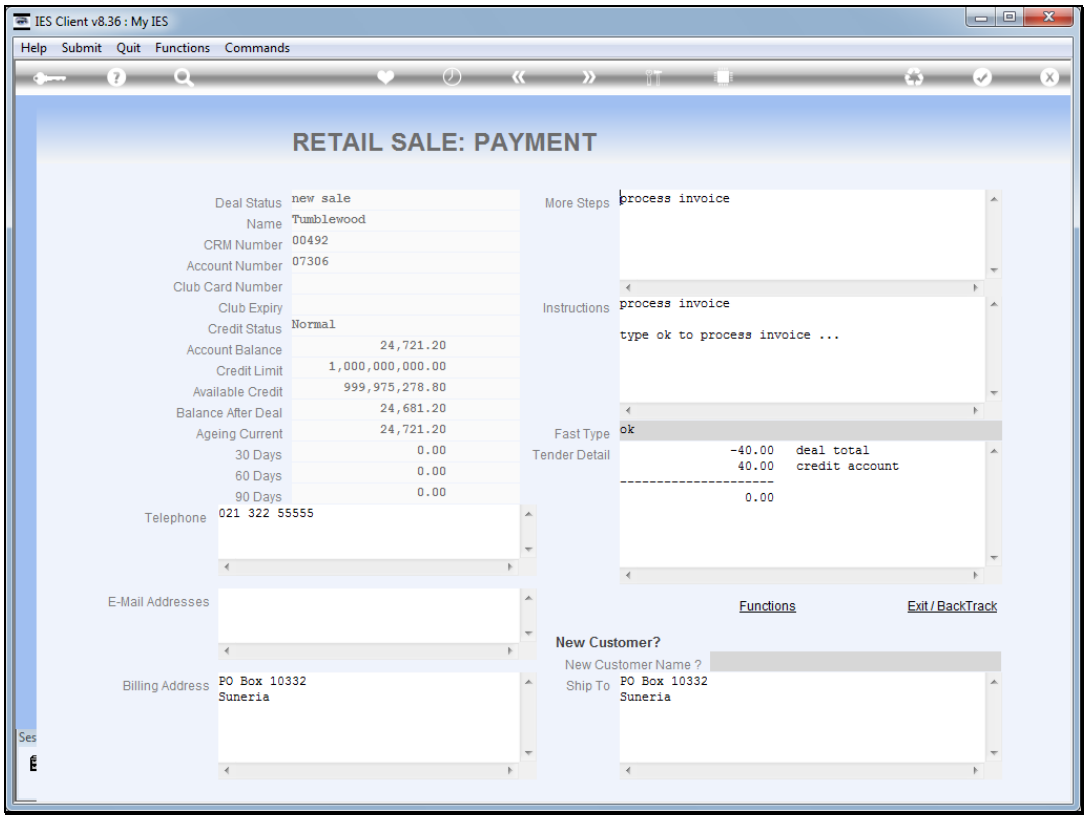
Slide 24
Slide notes:



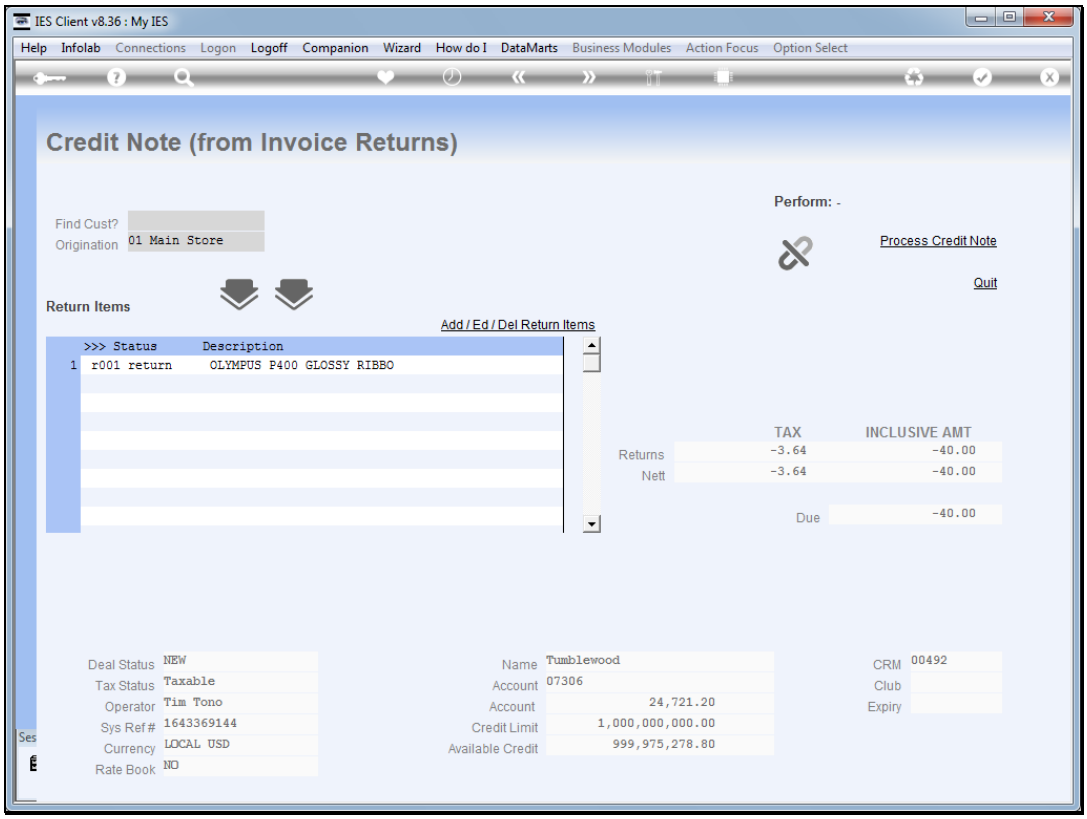
Slide 25
Slide notes:



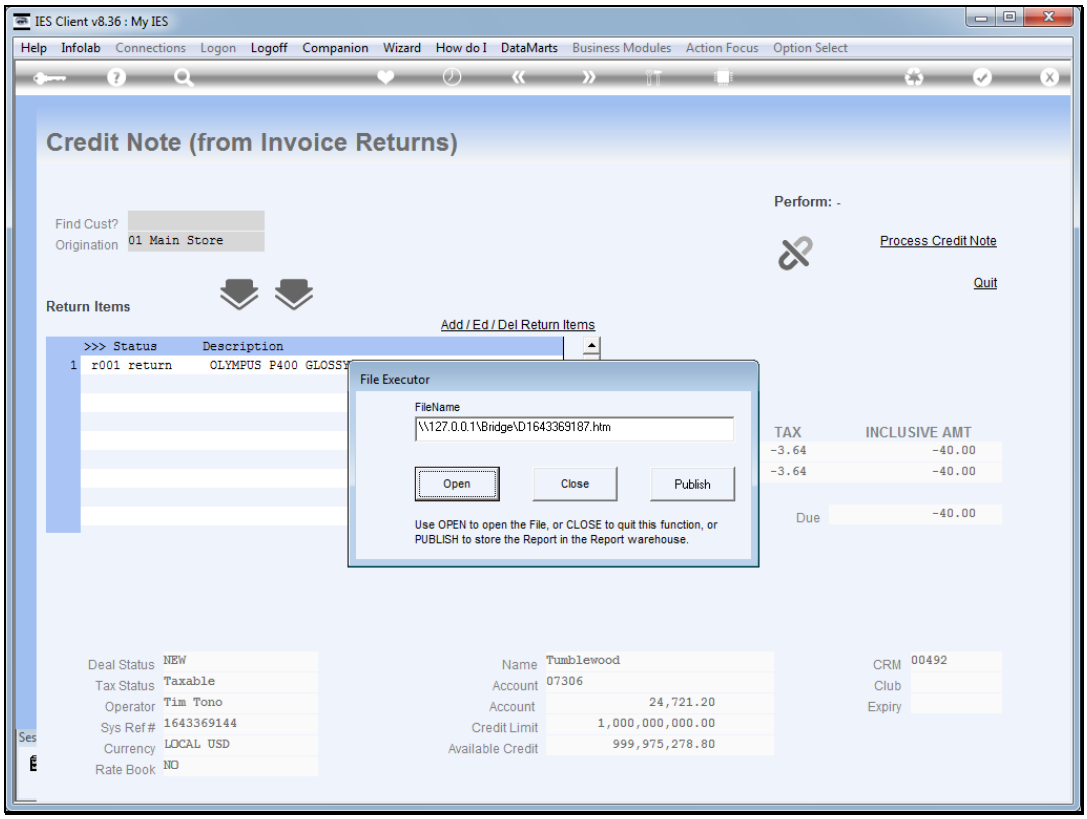
Slide 26
Slide notes:



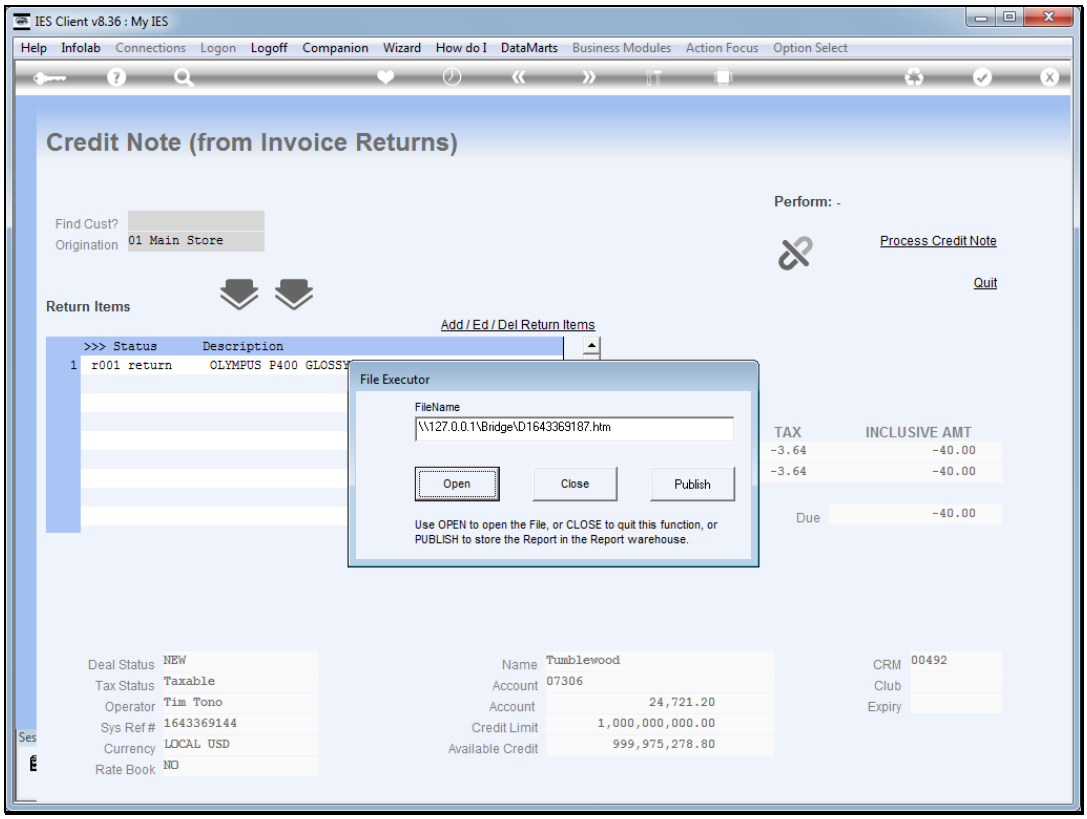
Slide 27
Slide notes:



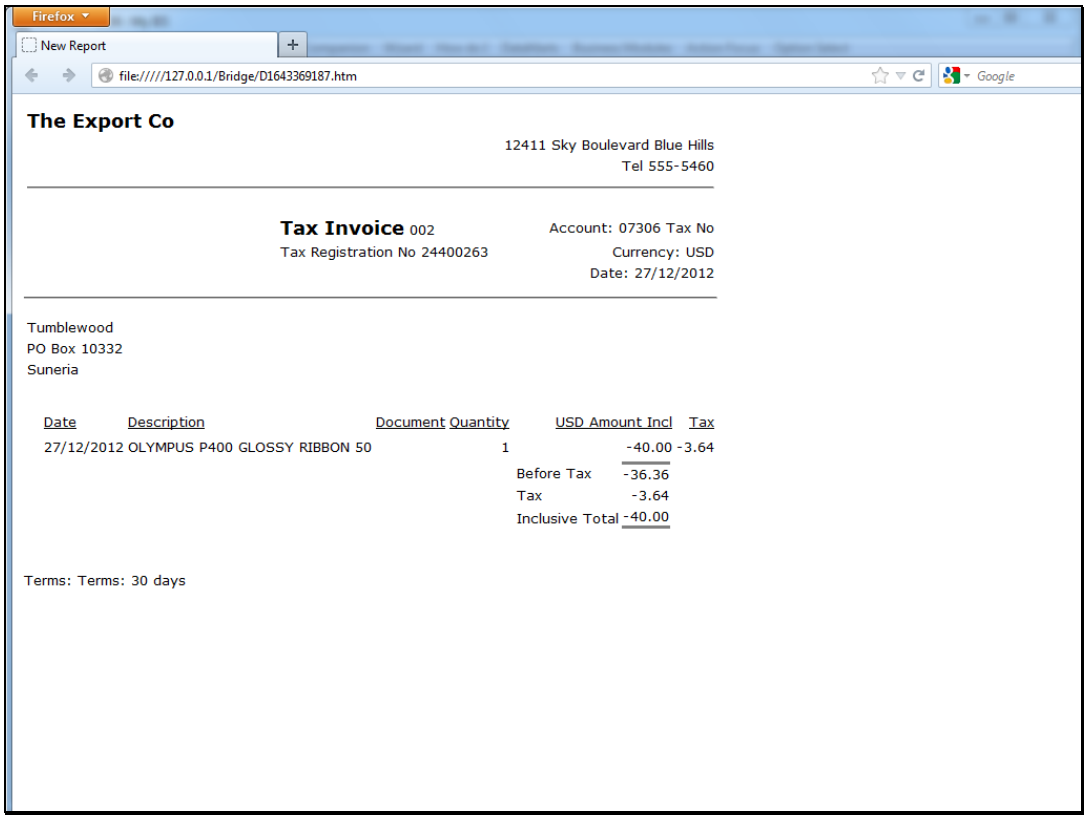
Slide 28
Slide notes:



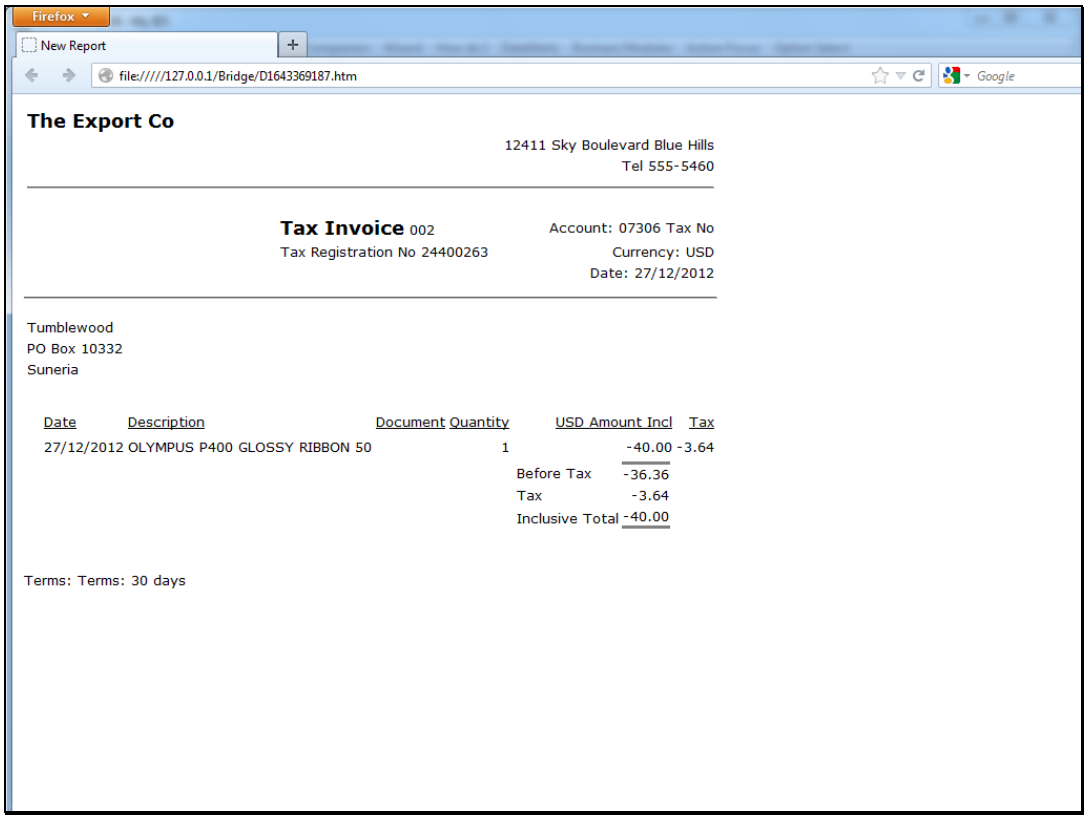
Slide 29
Slide notes:



Slide 30
Slide notes:



Slide 31
Slide notes:



Slide 32
Slide notes: