

The screenshot shows the IES Client v8.26 interface. At the top right, the total amount is 255.53. Below this is a list of items with their respective quantities and prices:

Item	Quantity	Price
6001150006299 Ginger Rooibos	1.00	9.25
6001150006299 Ginger Rooibos	1.00	9.25
6001156005297 Rooibos Tea	1.00	8.75
6001156005297 Rooibos Tea	1.00	8.75
6001156005297 Rooibos Tea	1.00	8.75
6001150005298 Rooibos + Buchu	1.00	8.95
7001150909302 Decaf Coffe Bean	1.00	51.25
7001150909304 Pofe Coffee	1.00	43.23
7001150909301 Coffee Bean	1.00	45.75

Below the list is an input field labeled "Item SCAN or type". Underneath the input field is a grid of buttons:

Last Qty + 1	Last Qty + 2	Last Qty + 3	Last Qty - 1
Change Last Qty	Remove Last Qty	Remove / Select	Functions
CRM Select	Recall Last Deal	Change Last Price	Change Last Descr
Cash	Card	Multi Tender	Exit

Slide 1

Slide notes: When we encounter an Item that is not in the Catalog, and the system refuses to accept it, then we may use the 'direct' method to include it on the Sales Invoice. We type 'd' and press ENTER.



Slide 2
Slide notes:



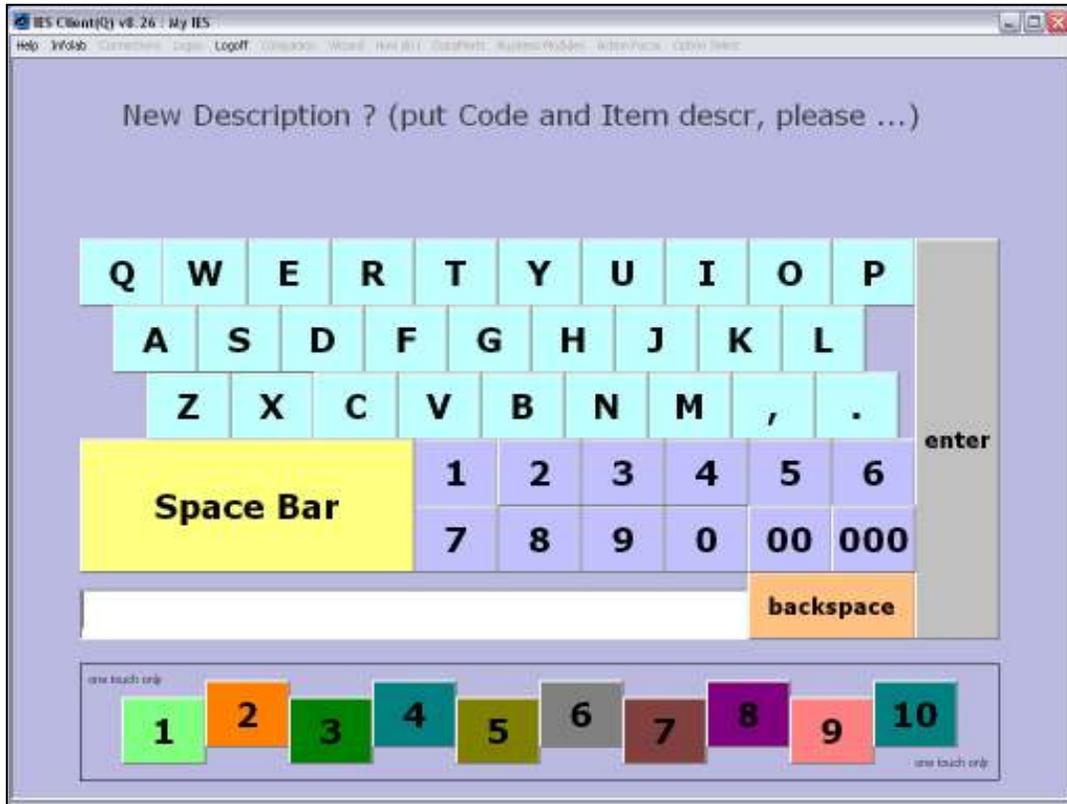
Slide 3

Slide notes: This retrieves a special Catalog Item with code "D", and which we may use for any Item not found on the Catalog, by changing it's description and price. The Price always comes up as a minimum, so that there is no Profile restriction on changing it to a higher price.

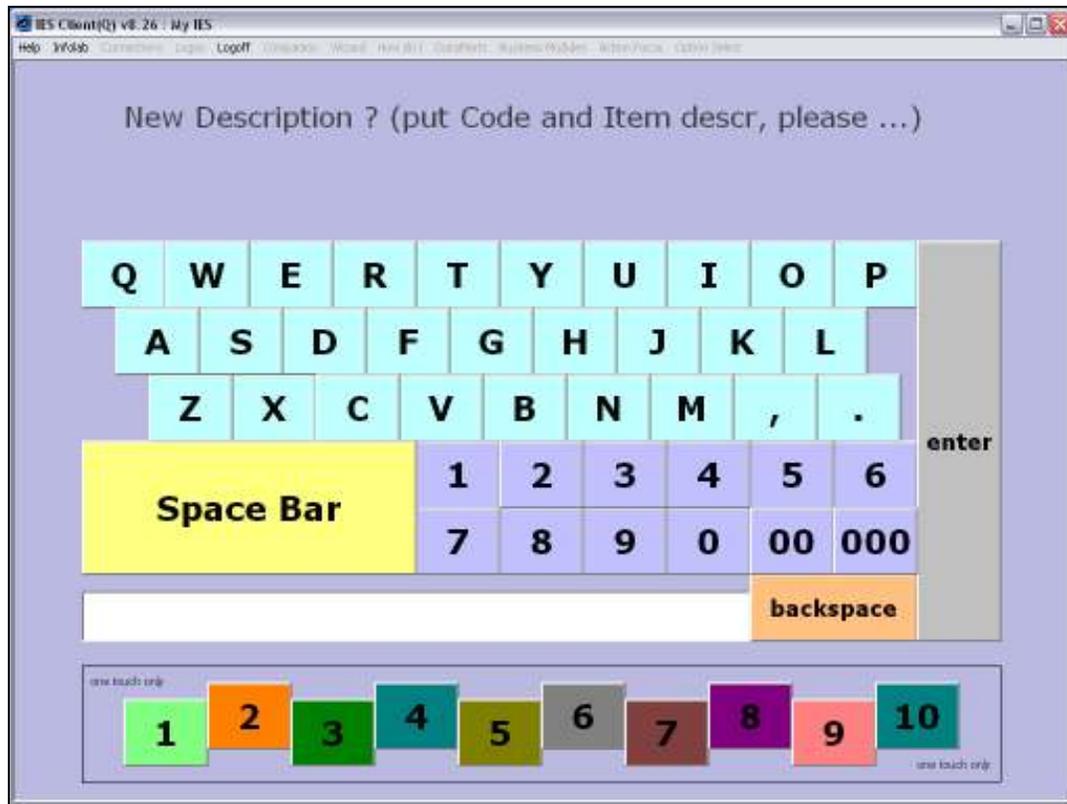


Slide 4

Slide notes: We now choose to change the Description on the last Item, and it is ONLY allowed with item "D".

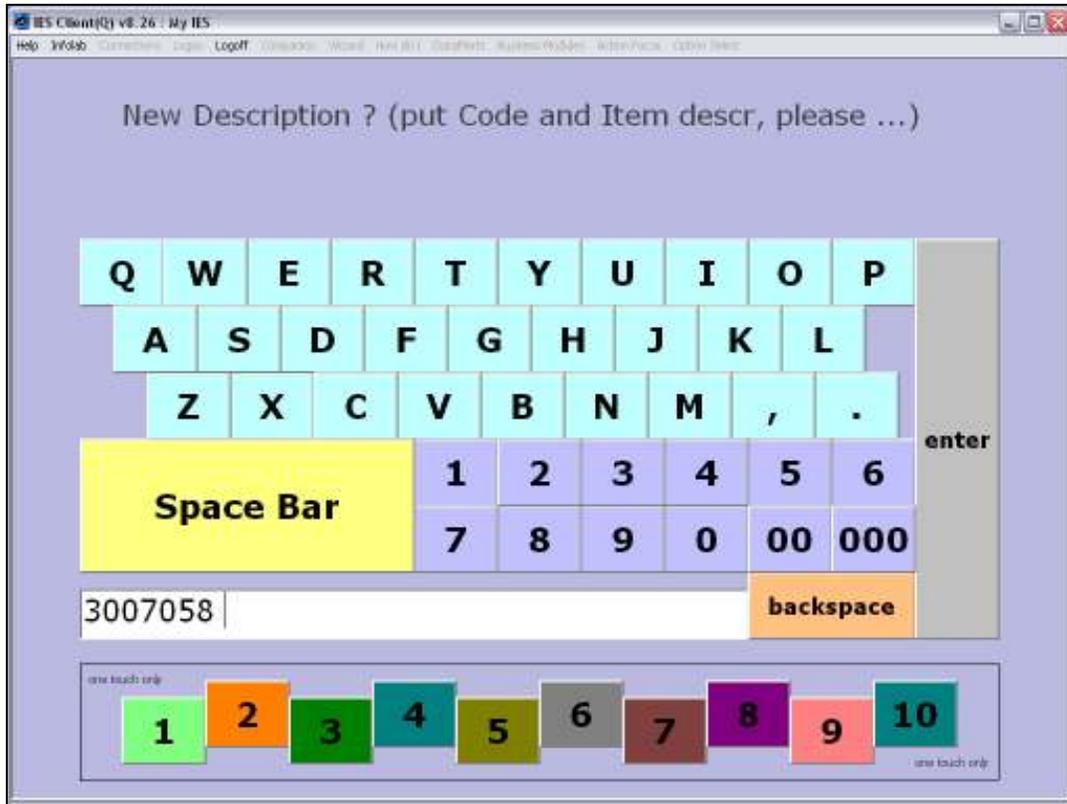


Slide 5
Slide notes:

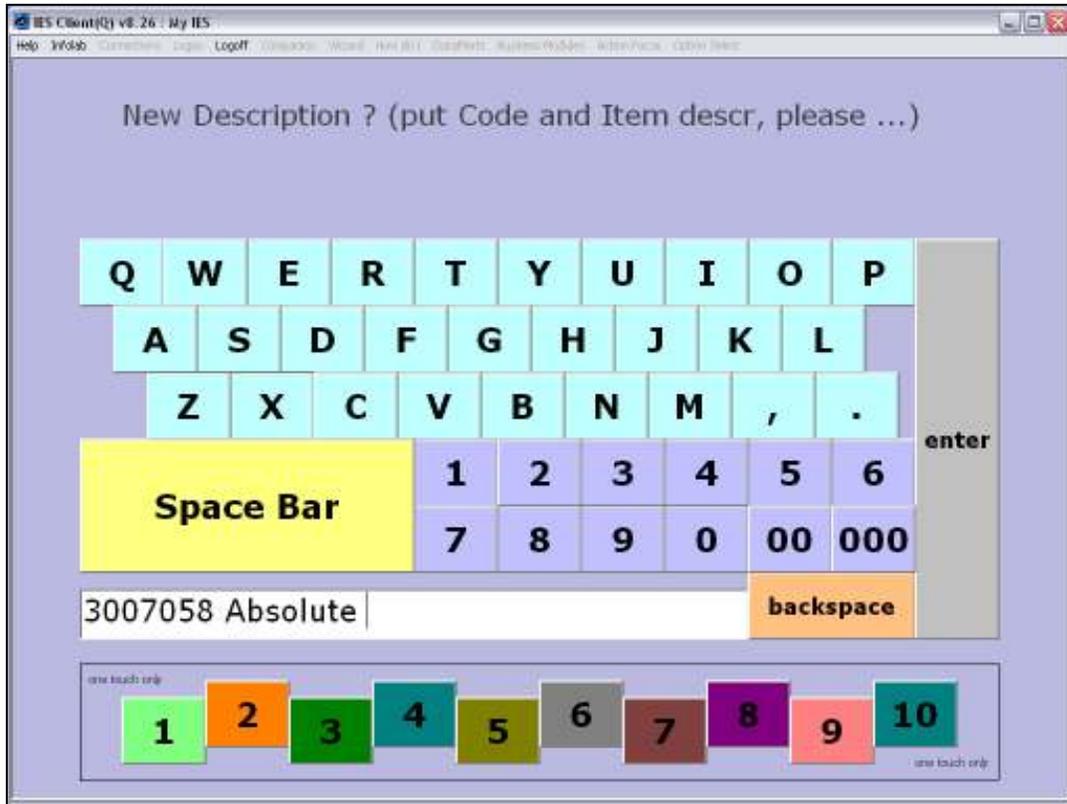


Slide 6

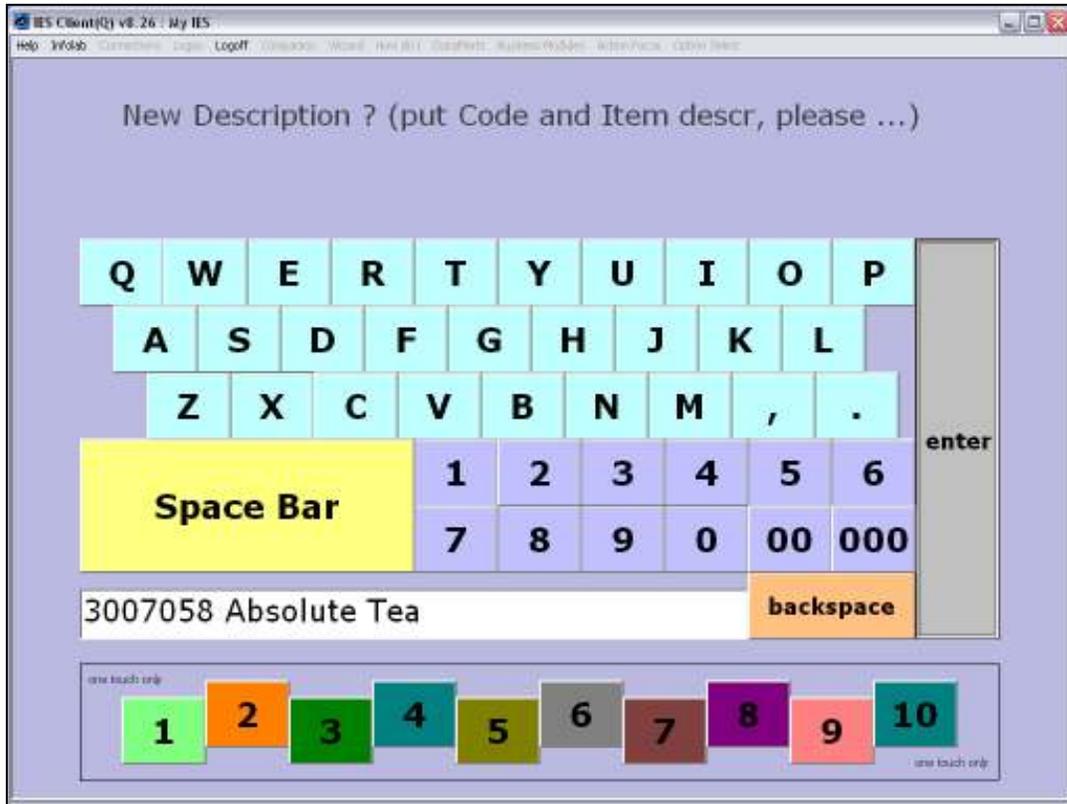
Slide notes: When we put the Description, we always first put the Item Code as listed on the Item barcode, and then the Description. This information will help the Back Office Staff to correct the problem so that it will not occur again in future.



Slide 7
Slide notes:



Slide 8
Slide notes:



Slide 9
Slide notes:



Slide 10

Slide notes: After changing the Description, we also change the Price to what it should be.

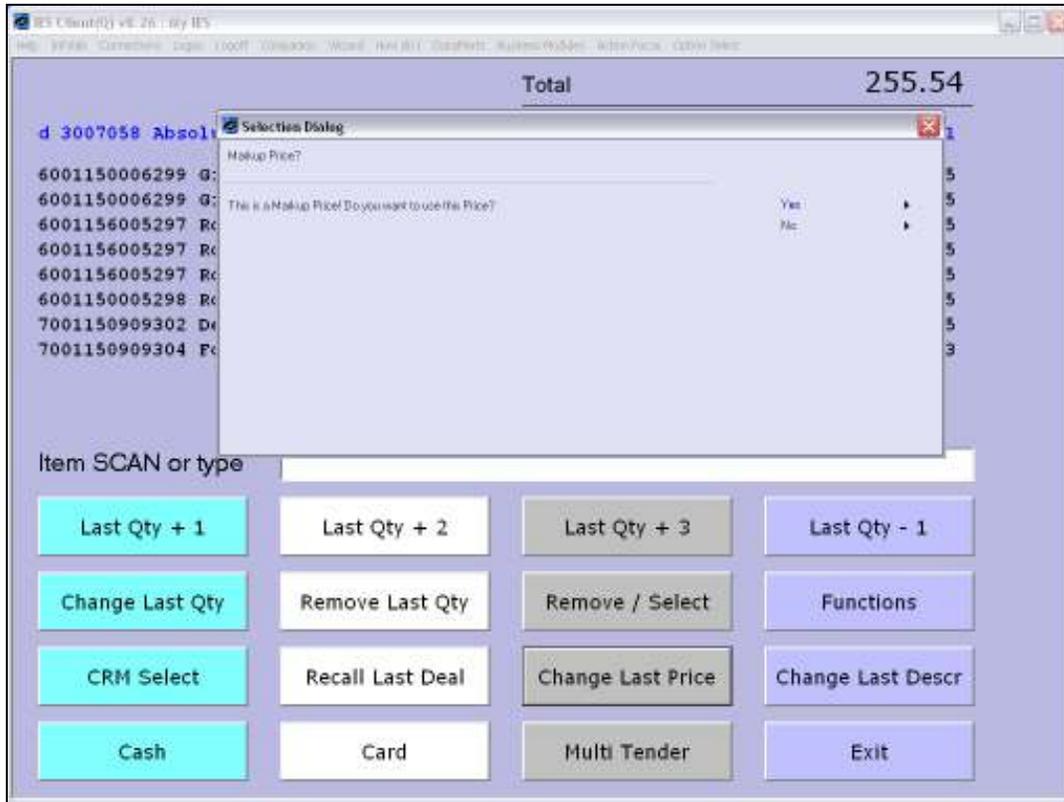
The screenshot shows the IES Client v8.26 interface. At the top right, the total amount is 255.54. Below this is a list of items with their respective quantities and prices. The items listed are:

Item	Quantity	Price
d 3007058 Absolute Tea	1.00	0.01
6001150006299 Ginger Rooibos	1.00	9.25
6001150006299 Ginger Rooibos	1.00	9.25
6001156005297 Rooibos Tea	1.00	8.75
6001156005297 Rooibos Tea	1.00	8.75
6001156005297 Rooibos Tea	1.00	8.75
6001150005298 Rooibos + Buchu	1.00	8.95
7001150909302 Decaf Coffe Bean	1.00	51.25
7001150909304 Fofu Coffee	1.00	43.23

Below the list is an input field labeled "Item SCAN or type". Underneath the input field is a grid of buttons for controlling the items:

Last Qty + 1	Last Qty + 2	Last Qty + 3	Last Qty - 1
Change Last Qty	Remove Last Qty	Remove / Select	Functions
CRM Select	Recall Last Deal	Change Last Price	Change Last Descr
Cash	Card	Multi Tender	Exit

Slide 11
Slide notes:



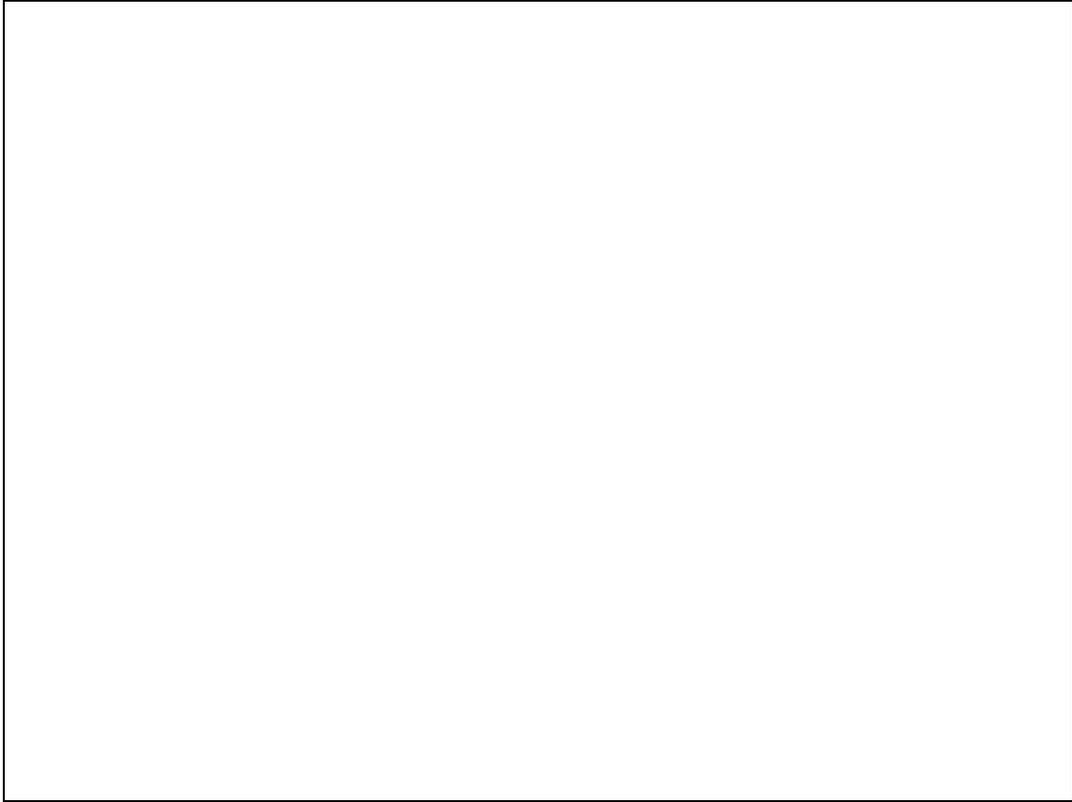
Slide 12

Slide notes: It will always be sensed as a markup price, because it is higher than the specially low price for item "d".



Slide 13

Slide notes: Now we have successfully included an Item that is not found in the Catalog, and we have the correct Price plus a proper description for the Invoice and that can be picked up by the Back Office Staff as well.



Slide 14
Slide notes:



Slide 15
Slide notes:



Slide 16

Slide notes: Finally, we note that the "Item D Method" is dependent on Management policy, and may be locally disallowed.